



Axel Muhammad El Beik

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Home: Dubai (United Arab Emirates)

WORK EXPERIENCE

Database Administrator

MTN [1 Feb 2020 – 14 Mar 2023]

City: Damascus | **Country:** Syria

- Managed over 32 **database instances**.
- Proficiency in **Oracle** (11g, 12c, 19c, and 21c) versions, **functions, procedures, triggers, packages, SQL** and **PL/SQL**.
- Skills in **technical support, troubleshooting, Oracle RAC** and **Oracle ASM** database, Standby DB (**DR**) management, Active **Data Guard** configuration, **SDM** data archiving, **RMAN, Golden Gate**, and performance tuning.
- Responsibilities includes: **managing database users, Profiles**, database audit trail (**AUD**), creating **policies** for **DML** statements using Oracle Fine Grained Auditing (**FGA**), and **backups, recoveries, migrations, export** and **import** using **Data Pump Utility** collaborating for product upgrades.
- Engaging with the Oracle Engine encompasses a variety of crucial areas, such as **Memory** and Process management, **troubleshooting** logs, and analyzing **EMCC** and **AWR** reports.
- We prioritize effective **Disaster Recovery** strategies and **RMAN** backups to ensure business continuity.
- Additionally, our focus extends to maintaining **High Availability (HA)** and understanding various **Storage Types**, including **NAS** and **SAN**, along with their recovery processes.
- Emphasize **Performance** and **Tuning**, accompanied by thorough Optimization Analysis. **Networking, Virtualization**, and **Linux RedHat** are integral components of our operations, alongside our commitment to comprehensive **Audits** and robust **Cybersecurity** measures.
- Expertise in **Linux environment, database maintenance**, documentation, **security policies, performance** monitoring, and **data migration**.
- Handling **locks sessions** and **monitoring** all active **sessions**.
- Monitor user **accounts** and check their **policies, permissions** and **sessions** if they are applied correctly using daily scheduled process in the (**DB & Linux**) using **Schedule Jobs** on DB or **Crontab** on Linux OS.
- Handling storage: (**TBS tablespaces, Disks, LUNs**) and monitoring them on a daily basis with accurate prediction and calculations for future **volumes** to **avoid downtime** due to filling up of the existing volume.
- Engage in **disaster recovery** planning, define database requirements, mentor junior administrators, and stay updated on database technologies.
- Achieved a 40% reduction in data retrieval times by implementing **advanced indexing** and **query optimization** strategies, by conducting comprehensive **AWR** and **SQL Tuning**.
- **Develop** and **implement** advanced database programs using Oracle and **Toad** with precision and expertise.
- Dealing with other departments for **new OLTP DB**, considering **ERD diagram, Objects** with needed **relations** between objects to get **best performance** on **queries** that are required for the system project.
- Engage collaboratively with application developers and system administrators to thoughtfully plan and implement product **upgrades**, ensuring we minimize disruptions as much as possible.
- Strong analytical and **problem-solving** skills, with the ability to quickly identify and resolve database-related issues.

Senior customer service representative

Du [16 Nov 2023 – Current]

City: Dubai | **Country:** United Arab Emirates

- Ensuring outstanding customer service and effectively addressing any **challenges** that arise.
- Implementing tailored **sales strategies** for both **individual** and **corporate** clients.
- Working collaboratively to **resolve issues** for small and medium-sized enterprise (**SME**) clients.
- Consistently **achieving** and often exceeding **monthly sales objectives**.
- Leveraging **DSP, BSCS, CRM**, and **ESP** systems to enhance operational efficiency.

Router operator

Ooredoo [1 Jun 2023 – 1 Jul 2023]

City: Doha | Country: Qatar

- Jun 2023 As a team member, approximately 250,000 router **software upgrades** were successfully executed within a month, addressing issues through the utilization of **Linux Commands**.

Marketing executive

Sawa Educational Center [16 Mar 2023 – 1 Jun 2023]

City: Doha | Country: Qatar

- Utilized **Meta** (Facebook, Instagram), **Google Analytics**, and **SEO** tools.
- Enhanced social media engagement by **optimizing accounts** and posting relevant content aligned with company values.
- Achieved an 83% increase in following and 40% rise in engagements on social media.
- Analyzed feedback to guide future campaigns and utilized web analytics to track engagement metrics and customer interactions.

DIGITAL SKILLS

Oracle SQL / Oracle PL/SQL / Oracle DBA / Oracle RAC / Oracle ASM / SQL / PL SQL / Data Guard / EMCC / AWR Report / RMAN / Data Pump / DR DB / SDM archiving / Linux RedHat / Shell Scripting / Troubleshooting / Reporting / Database Developer / Linux / High Availability / MS Office / BSCS RTX / CRM / ESP / ITSD Services / CCNA / CyberSecurity / Networking / HTML / CSS / JavaScript / PHP / Laravel / Python / Sales and customer services / Microsoft Office / Communication Skills / Git

EDUCATION AND TRAINING

Bachelor's degree, Information Technology (IT)

Arab International University [1 Jan 2015 – 1 Jan 2020]

City: Damascus | Country: Syria | Website: <https://www.aiu.edu.sy/en/31-7535/alumni-details/3755/Axel-Muhammad-El-Beik>

ADVANCED CYBERSECURITY

Lebanon MTN

City: Beirut | Country: Lebanon | Website: https://drive.google.com/drive/folders/1GzNczqLOvK_yhteAikHM0IMzeFsl9AaD?usp=sharing

Linux RedHat7 RH124 | RH134 | RH254

SBS Center

City: Damascus | Country: Syria

ORACLE SQL | ORACLE PL SQL | ORACLE DBA

OUSOS Center

City: Damascus | Country: Syria

CONSUMER MOBILE ASSESSMENT -BASELINE

Du

City: Dubai | Country: United Arab Emirates

LANGUAGE SKILLS

Mother tongue(s): Arabic

Other language(s): English | Spanish

HONOURS AND AWARDS

MTN

Employee of the Month

Du

Top 10 Ignite Sales Winners on UAE

CREATIVE WORKS

Database Optimization

Improved database performance by 30% via tuning and upgrades.

Router Upgrade Success

Executed 250,000 router software upgrades within a month.

Social Media Growth

Increased followers by 83%, engagements by 40% in 3 months.

Sales Excellence

Exceeded monthly sales targets consistently, enhancing revenue.

STRENGTHS

Database Management

Proficient in managing database users, backups, recoveries, migrations, security, and upgrades.

Technical Expertise

Skilled in Oracle versions, functions, procedures, triggers, packages, PL/SQL, and technical support.

Problem-Solving Skills

Strong analytical skills to identify and resolve database-related issues effectively and efficiently.

Project Management

Demonstrated ability to manage multiple projects and priorities in a dynamic environment.

PROJECTS

Smart Closet VR

- Collect 3D models, using Unity.
- Clothes-Simulation, using Unity.
- Create Character and Animations, using Blender.
- Image-Processing, Deep-Learning, PHP, Laravel-API, using Python on Google-Collab.
- Data-Base. Using MySQL Server.

CONTENT-BASED IMAGE RETRIEVAL SYSTEM (CBIR System)

- Team Leader.
- Handling Color Algorithms: Intensity-Histogram, Cumulative-Histogram, Average, Standard-Deviation, and Skewness. Using Python.

- Handling Texture Algorithms: Intensity-Histogram, Average-Intensity, Central-Moment, Variance Histogram-Asymmetry, Contrast-of-Homogeneity, and Entropy. GLCM-Co-occurrence-Matrix: (Energy, Entropy Contrast, Inverse-Difference-Moment). Using Python.
- Handling Fusion Algorithms between (Color & Texture): Dempster-Shafer, Yager, and Dubois-and-Prade using Python.
- Handling Training Algorithms: K-mean, CNN using Python-Tensor flow, Keras.
- Handling User Interface using QT-Designer.
- Handling the project Data Base using SQL-Server. Write here the description...