

# ALAA AHMED GASMELSYED MOHAMED Office Assistant

#### **PROFILE**

Office Assistant with self-motivated, enthusiastic, and hardworking, with skills in connecting with people in person and over the telephone.

Highly efficient and energetic, with a

special focus on providing customers with services also Performing administrative tasks.

#### CONTACT

**ADDRESS: DUBAI** 

**PHONE:** +971566437240 - 043579876 **EMAIL:** Alaa.elseed2020@gmail.com

#### **LANGUAGE**

Arabic: Native English: Very good

# **PERSONAL INFO**

D.O.B: 07/07/1986 Gender: Female Nationality: Sudanese

## **TECHNICAL SKILS**

## **Coding Languages**

Java, HTML, CSS, XML, Java Script and Word press

#### **Systems**

Microsoft Windows 10, 8 & 7, Microsoft Office, Oracle and SQL server

# **PERSONAL SKILS**

- Good communication skills.
- The ability to work under pressure.
- The ability to work multi task.
- Time management
- Problem solving skills

#### **REFERENCES**

Telal Abubaker - UNITED INSURANCE CO.(SUDAN) LTD Senior Assistant Manager NO: + 249912253863

#### **EDUCATION**

#### Sudan University of Science and Technology

BSc Computer Science 2004 – 2008

#### **University of Khartoum**

Postgraduate Diploma in Business Administration 2015 – 2018

#### **WORK EXPERIENCE**

# UNITED INSURANCE CO. (SUDAN) LTD – Khartoum - Sudan

March 2016 - Dec 2019

- Greet clients and visitors with a positive, Helpful attitude
- Answering, forwarding and screening phone calls
  - Sorting and distributing mail.
  - Preparing meeting and training rooms.
  - Scheduling appointments.
  - making copying, faxing, taking notes and travel plans.

#### Sudan University of Science and Technology – Khartoum – Sudan

Registrar's office Feb 2008 – Jun 2010

Issuance of certificates

#### Sudan University of Science and Technology – Khartoum - Sudan

Teaching Assistant (Collaborator) Oct 2008 – July 2009 Department of Studies Nested