

PRIYAM SUR

SRG Building. Rocky Real Estates. Flat No 517. Al Raffa

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WORK EXPERIENCE

- **Incident and Change Manager, Tata Consultancy Services** , Kolkata, India(Jul 2014 to Dec 2020)

EDUCATIONAL BACKGROUND

- , Kolkata, **Graduation** , 2013, English Literature and Language

SKILLS

- itsm
- remedy and service now • skype and teams • microsoft office suit – word
- excel and powerpoint • internet explorer 11
- google chrome • active directory and shared drive • sharepoint and infopath • microsoft windows xp – 7
- 8
- 10 • power bi and azure certification

PERSONAL BACKGROUND

- **Birthday:** - 1990-10-15