

# VIRAG FULZELE

Deira

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## WORK EXPERIENCE

- **Senior Process Associate, Tata Consultancy Services**, Pune, India(Jan 2018 to Sep 2021)
- **Process Associate, Tata Consultancy Services**, Pune, India(Aug 2014 to Dec 2017)
- **Quality Analyst, Teleperformance**, Indore, India(May 2012 to Dec 2013)
- **Customer Service Executive, Wipro**, Pune, India(Jun 2010 to May 2011)

## EDUCATIONAL BACKGROUND

- **Sarvepalli Radhakrishnan University**, Bhopal, **B. Sc.**, 2019, I.T.

## SKILLS

- **business analysis**
- **data analysis**
- **quality management**
- **stakeholder management**
- **agile methodologies**
- **business intelligence**
- **data visualization**
- **technical support**
- **customer support**
- **and training**

## PERSONAL BACKGROUND

° **Birthday:** - 1987-09-24