

## ***CURRICULUM VITAE***



### ***PERSONAL PROFILE:***

NAME. : SSEMAMBO ARAFAT  
SEX. : Male  
Marital status : Single  
NATIONALITY. : Ugandan  
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**Position: Barista/Waiter**

### ***CAREER OBJECTIVE.***

A dynamic professional Barista with 1+ year established experience in providing excellent customer services in the Specialty Coffee Industry. Highly skillful in the preparation of hot and cold coffees, Tea selections, Smoothies, Milkshakes, Juices, innovative and detail oriented, professional with strong technical skills and with the ability to learn new concepts quickly.

### ***Skills and Competencies.***

- Customer service oriented
- Speed and efficiency
- Attention to detail
- Communication skills
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- Communication Skills
- Inventory Controller
- Making different kinds of coffees both hot and cold
- Knowledge in making different kinds of cold drinks, Milkshakes, Smoothies, Mojito drinks, Juices

### ***WORKING EXPERIENCE.***

***Barista***

***IDO Cafe and Donuts-AL ALAIN***

## August 2020 -November 2021

- Sell and merchandise other coffee shop products.
- Develop specific coffee drinks to be featured on our monthly menus.
- Giving exceptional Customer Care Service.
- Supporting the manager in running an efficient,professional,safe and profitable operations following all company standards
- Prepare and serve coffees and other kinds of beverages,upselling recommended Breakfast and sweets
- Responsibility for accomplishing new and different requests to enhance coffee shop reputation and generate revenues
- Manage Inventories in the coffee shop and ensuring sufficient supplies

## Waiter

### H&M Restaurant-Uganda

07/2018-04/2020

- Process drink orders that range from basic on to complex.
- Welcomes customers by determining their coffee interests and needs
- Serving a variety of coffee drinks
- Educate customers by presenting and explaining the coffee drinks .
- Maintains safe and healthy work environment.

### **EDUCATIONAL BACKGROUND**

- **Diploma in** Hospitality Management, Kyambogo University- Kampala Uganda
- Barista course program in coffee fundamentals,Latte Art training,Brewing training,Cupping skills,etc .Dubai UAE

### REFERENCE.

Available upon request.