**NALUGWA MARIA**

**Nationality : Ugandan**

**Date of Birth : 27th June 1986**

**Mobile No : +971-52-8169408**

**Visa Status : cancellation Visa**

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**PROFESSIONAL PROFILE**

Self motivated and capable professionalize who is passionate about helping clients to reach their goals. I have experience of having worked with different people and different environment which has helped me build communication skills. Am seeking an opportunity to further build upon my profession and other skills

**EDUCATION BACKGROUND**

* Diploma in Cosmetology
* At Beauty Tips International School of Beauty
* Graduation 2007

**KEY SKILLS AND ABILITY**

I have been able to build good and long-term relationship with my clients in all my past places of work. By showing genuine interests in their beauty and health concern. My role overall is my exceptional customer service and communication skills in additional to my technical expertise, was key to growing the client base of the business.

**Proven ability to achieve set sales targets**

I have been able to consistently meet the sales targets for me throughout all my positions as I have a strong customer focus and always ensure I have exceptional product knowledge in order to provide the best service this means that they gain confident in me. I also have experience to work in the Office as Receptionist.

**EMPLOYMENT HISTORY**

2018 till date, casa Havana Beauty saloon

Responsibilities:

* Working as a beauty therapist, providing services like
* manicure and pedicure,
* facial treatment (Eminence facial products,
* Massage (Swedish massage)
* Helping customers about products knowledge and recommending them the right products according to their concerns

Achievements:

* Gained more skills in my profession
* Gained more confidence and communication skills
* Gained good time management skills

**2016 till to date, Caractare salon group Dubai mall branch name (Happy Nail Salon, Spa and Tanning Studio)**

**RESPONSIBILITY:**

* Working as a beauty therapist, Providing services like manicure and pedicure, facial treatments

Massage and body polish

* Helping customers about beauty product knowledge and recommending them the right products

to use

**ACHIEVEMENTS:**

* Gained more skills in my profession
* Gained more confidence and communication skills since my work place is a which gathers

People from different places of the whole world

* Gained good time management skills with all my previous working companies

**2012-2015, Blis Spa, Quality Shopping Village Lubowa, Kampala Uganda**

**Responsibilities**

* Providing beauty treatments including massages in Swedish style, Aromatherapy, physiotherapy, facial treatments, manicure and pedicure, waxing andbody polish.
* Managing and ensuring total cleanness of the place.

**2009-2011, Puri Spa at forest mall Kampala**

**Responsibilities**

* Worked as a beauty therapist, providing beauty treatments such as waxing, facial

treatments and massages.

* Helping customers about beauty product knowledge by recommending them the right

products to use.

**2005-2006 Atlas Cargo Systems Uganda Limited as an Office Messenger**

**Responsibilities:**

* Delivering Information, documents to different companies, clients and always ensured organized working environment in my boss's offices.

**Achievements**

* Gained confidence in myself and proper communication skills with different companies.
* I gained good time management skills with this company.

**LANGUAGE:**

* English: Read. Write & Speak

**Reference will be provided on the request**.