



PROFESSIONAL SUMMARY

Highly qualified hospitality professional with international luxury background in famous hotel brands. Big experience of work with VIP guests. Attentive to details, confident user of Opera/Micros. Talented in upselling and solving service issues.

LANGUAGES & SKILLS

English and Russian - native speaker
Spanish and Arabic - conversational

CONTACT INFORMATION

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KSENIIA SADRIEVA

GUEST RELATIONS EXECUTIVE

WORK EXPERIENCE

Guest Relations Executive

Hilton Dubai Palm Jumeirah | June 2022 - present
Food & Beverage Department, SocialBee Lobby Lounge

Butler

LUX North Male Atoll | February 2019 - February 2020*
Front Office Department

VIP Hostess

FIFA Worldcup 2018 | June 2018 - July 2018
Russia, Samara, Samara Arena Stadium

Senior Hostess

Fenoon Restautant & Lounge | October 2013 - December 2015
Lebanon, Beirut

EDUCATION

Università degli Studi Guglielmo Marconi (Italy, Rome)

MBA, «International hospitality and tourism»

Samara State University of Economics (Russia, Samara)

Bachelor Degree, «Economics and Management in Tourism»

Samara State College (Russia, Samara)

College Diploma, «Management in Tourism»