



RAMY MOHAMED EL HOFY



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EDUCATION

Alexandria University (Egypt)

2006/2007

Higher institute of social work(Bachelor degree)
Good (last year very good)

Ahmed zwil school

2001/2002

High school
Fourth-year



EXPERIENCE

Noor alhaya fire system company (UAE)

01/2022 - Till present

Sales Coordinator and technical support
- takes ownership of customers' needs and requirements and ensures that they are satisfied .
- Identify the customer segment to gain maximum knowledge of the customer engagement.
- Educate the customer on the service facilities and equipment available explores opportunitis.

Tie House, Men's clothing store(Egy)

2018 - 12/2021

Sales assistance
- Greeted customers and made them feel welcome
- Operated cash register, stocked and organized the men's department
-Inform customers about the product and store offers
- improve customer satisfaction rate by solving problems

Sun&fun Sharm El Sheikh, (Egypt)

03/2016 - 07/2018

Sales Associate
-making reservations and ensuring that customers have all information about company activities
-organize morning trips for dividing and dinner Cruz on yacht

Juten paints co.

01/2011 - 10/2015

Sales coordinator
-support challenges and coach the team..the focus is always on customers and ways to provide a good shopping experience .
-create a more proactive team .
-create goals and delegate responsibilities .

TECNO mobile services(Egypt)

02/2007 - 06/2010

Sales Associate and marketing
- I follow up the promoters at the shops.
- I make the deals with dealers and Explain the program about our product
-solve any problems with dealers to work with our company



SKILLS

- Can work in fixable hours - the ability to work in team - excellent networking and interpersonal skills - Good influencing skills - spoken and reading Arabic as a plus - Good knowledge of reading and spoken English - Good computer skills (ms office) - legal background - very good knowledge of software problems



LANGUAGES

• Arabic : is the mother tongue. • English : Excellent.



PERSONAL DETAILS

Date of Birth : 01/06/1985

Marital Status : Married

Nationality : Egyptian



OBJECTIVE

Sales professional with experience in lead generation and lead qualification, proven customer service, and communication skills to effectively fill the Sales Associate role in your company.



INTERESTS

- Surfing through internet
- Football ⚽
- Traveling and reading about countries history



VISA STATUS

- Employment Visa,