SHIVAM ARORA

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PROFESSIONAL SUMMARY

With over 12+ years of experience in inventory management and supply chain operations, I am an operational specialist at DSV, a global leader in transport and logistics. I hold a Lean Six Sigma Green Belt certification, which enables me to apply data-driven methodologies and tools to improve processes, reduce waste, and enhance quality. In my current role, I manage the demand and supply planning for some of the largest telecommunications companies in the world like Nokia Solution, ensuring optimal inventory levels, service quality, and customer satisfaction. I am proficient in SAP MM and SCM, Microsoft Excel and Word, and management information systems, and I use these tools to analyze data, generate reports, and optimize processes. I am passionate about delivering excellence, innovation, and efficiency in my field of expertise, and I enjoy collaborating with diverse teams and stakeholders across the globe.

SKILLS

- High-value project management
- Logistical planning
- Customer relations
- Contracts management
- Schedule development
- Coordination
- Shipping

WORK HISTORY

DSV Global Transport and Logistics,07/2022 - Current
Operational Specialist, Dubai, UAE

- Customer Warehouse stock manage for Saudi/Kuwait/Tunisia/UAE
- Manage all faulty part code from customer site to warehouse.
- Warehouse KPI manage as per month basis request and analysis.
- Take responsibility to Deliver end to end from warehouse to customer location with all AWB etc.
- Solving error in SAP and WMS warehouse issues
- Creating Sales order/ Delivery/Post good issue in SAP
- Creating request and IDs in WMS (warehouse internal software)
- Worked with supply chain professionals to monitor and replenish inventory levels.
- Analyzed inventory reports to achieve strong product availability.
- Delivered performance appraisals to drive team productivity.

SOFTWARE SKILLS

Tools and Technology
- SAP Enterprise Resource Planning ERP (MM and SD module)
- WH management tool (WMS)
- MS Office
- Power BI

CERTIFICATIONS AND LICENSES

Lean Six Sigma Green Belt From KPMG India
Issued Dec 2023
Credential ID DL102023066

Inventory and Demand Supply Planner,07/2019 - 06/2022
Indovision, Noida, India

- Followed stock adjustment procedures to correct inaccuracies in cycle counting activities.
- Managed stock rotations to balance inventory of perishable products and minimize wastage.
- Investigated missing items, discrepancies and losses.
- Facilitated periodic inventory audits and physical counts to proactively address discrepancies.
- Reported on inventory shortages, audit findings and forecasting need to inform upper management.
- Repair Vendor forecasting using historical data of demand and calculation of estimated volume of repairs for repair vendors for coming months and comparative analysis on Actual v/s Capacity v/s Forecast.
- Spare purchase avoidance by coordinating with Asset Recovery Team
- SAP Key User to support team for SAP error and issues.
- Repair Vendor Stock adjustments with physically with SAP.
- Scrapping non used materials for cost savings global.
- Meeting targeted levels of inventory at warehouse to improve KPI.
- Tracking shipment of material via AWB shipped from local warehouse to global warehouses and vice versa communicating with shipment logistics partner for pending Goods receipt.

Demand Supply Planner,04/2017 - 06/2019
GI Solution, Noida, India

- Investigated missing items, discrepancies and losses.
- Managed stock rotations to balance inventory of perishable products and minimize wastage.
- Minimized reporting errors when working in fast-paced environment with high volume of inventory.
- Controlled best before dates to properly utilize stock.
- Maintaining SSL/ROP to ensure appropriate inventory in region.
- Secondhand numbers (SHN) Deal with broker for item shortage
- Calculating Demand form Country
- Taking ownership to send shortage unit from Country to Global Hub

PERSONAL DETAILS

Date of Birth 04/11/1990
Nationality Indian
Marital Status Married
Visa Status UAE Valid Employment Visa
Passport T1375081
Digital CV:https://bold.pro/my/shivam-arora-240412122747

Inventory Management Optimization,01/2014 - 03/2017
Gnap Services, Noida, India

- Used expert knowledge of investment markets to create profitable financial strategies.
- Built and carefully managed loyal, profitable client bases.
- Global interaction with cross functional team across border as inventory optimizer.
- End-to-end delivery ownership of shipments from Region to Global hub.
- Performing adjustments for inventory in SAP Purchase order. Delivery. Pick Pack and Post good issue.
- Operating with X-VAK tool to solve cases with all return towards global.

Inventory Management Coordinator,12/2011 - 12/2013
Velocis System, Noida, India

- Managed and prioritized varied and busy workload to meet deadlines.
- Addressed customer complaints and resolved issues.
- Trained and assigned tasks to team members.
- Coordinated project meetings, documenting key action items and decisions.
- Cycle count & stock adjustments in SAP for APAC, CHINA and EUROPE
- Responsible for creation of Day to Day MIS reports
- Performing adjustments for inventory in SAP Posting Goods Issues Info records Upload/Download material qty Material master data changes. MIGO transaction

EDUCATION

Bachelor of Commerce, Commerce, Economics, Business law, Accountancy, Taxation, and Financing.
Swami Vivekananda Subharti University -Meerut, India

LANGUAGES

English

Fluent

Hindi

Fluent

Punjabi

Fluent

HOBBIES AND INTEREST

- Playing cricket
- Listening to music

AWARDS, ACCOMPLISHMENTS, AND HONORS

- Got Responsibility in Nokia Networks to handle region and countries: APAC, INDIA AND JAPAN
- Got Responsibility for India warehouse audit.
- 2019 till present promoted as a Team Leader.
- Got Responsibility for Dubai DU and Etisalat warehouse audit.