

Dipa Karki

Housekeeper



Contact Me

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Awards

Certificates of appreciation

Skills

Strong trouble shooting skills,

Able to work under pressure



Summary

I am able to handle multiple tasks on a daily basis. I use a creative approach to problem solving. I am a dependable person who is great at time management. I am always energetic and eager to learn new skills. I have experience working as part of a team and individually.



Experience

Rixos Bab Al Bahar Ras Al Khaima | Housekeeping

Cleans and sanitizes hotel and guest rooms.

Vacuums and sweeps floors, carpets, and rugs.

Makes beds and changes linens.

Cleans and sanitizes bathrooms, showers, toilets, sinks, and countertops

Replenishes toiletries and towels

Empties trash receptacles.

Mirror Hotel & Suits, Nepal | Waitress

Provide excellent customer services

Always strive towards best customer satisfaction

Greet customers and present menus

Make suggestions based on their

Ability to learn new things fast

Understands microsoft excel,word etc

Able to use computer

Languages

English

Hindi

Nepal

Interest

Going out

Watching movies

Playing

Going to pray

Others

Basic knowledge of Excel,spread sheets,workbooks working with fomulas

References

preferences

Take and serve food/drinks ordersUp-sell when appropriate

Arrange table settings

Keep tables clean and tidy at all times

Check products for quality

Deliver checks and collect payments

Cooperate and communicate with all serving and kitchen staff

Adhere to all relevant health department rules/regulations and all customer service guidelines

August 2022 -
August 2023

Transguardgroup Lcc | Housekeeper

Performs cleaning duties in all guest areas and back of house.

Consistently offers professional, friendly, and engaging service.

Ensures housekeeping departmental standards are followed.

Responds timely to guests' special requests for miscellaneous items like cribs, cots, extra towels, etc.

Maintains inventory of necessary supplies.

Reports necessary maintenance items.Follows departmental policies and procedures.



Follows all safety and sanitation policies

Assists other departments when needed to ensure optimum service to guests. Performs additional duties as needed.