



SIMI SARA KURIAKOSE

IT / NETWORK SUPPORT ENGINEER

APPLICATION FOR ANY SUITABLE POSITION

Contact

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Address:

Hor Al Anz, Dubai

Personal Details

- Gender: Female
- Nationality: Indian
- Marital Status: Single
- DOB: 02nd May 1996
- Passport No: T0402763
- Visa Status: Visit Visa
- Languages Known: English, Hindi, Malayalam, Tamil

Executive Summary

IT/Network Support Engineer with 3 years of experience in managing and maintaining computer hardware and networks. Looking for a company which allow me to continue to develop my knowledge and potential.

Employment

IT/Network Support Engineer

**Naval Physical and Oceanographic Laboratory (DRDO), Kochi
(February 2020 - January 2021)**

- Learned proper guidelines from experience network engineers.
- Provided email and phone support to customers.
- Troubleshooting various network issues.
- OS installation
- Installation and management of Active directory, Domain controller.
- File sharing, folder permission and security.
- Maintain computer hardware's.
- Troubleshooting desktops.
- Formatting and installing software's.
- Experience with TCP/IP, Network Topologies - Basic knowledge.

Technical Support Engineer

**Liscom Solutions and Services Pvt. Ltd. Kochi
(January 2020 - December 2020)**

- Work closely with Windows installation.
- Provide through support and problem resolution for customers.
- Maintain computer hardware's.
- Work closely with clients to solve their modem installation process.
- MODEM Rebooting.
- To check the connectivity of modems.

Education

**Bachelor of Technology in Electronics and Communication
MG University, Kottayam (2014 - 2018)**

Course and Certifications

- Cisco Certified Network Associate
SMEC Institute Kochi, Kerala
- Cisco Certified Network Personnel
SMEC Institute Kochi, Kerala
- Microsoft Certified Solutions Associate
SMEC Institute Kochi, Kerala

Technical Skills

- Knowledge about IPV4 and IPV6 addressing using subnet.
- Primary skill on LAN and WAN.
- Configuring of routing protocols: - static, dynamic, default routing, RIP, EIGRP and OSPF.
- Basic knowledge of storage devices.
- Basic knowledge about NAT and BGP.
- Knowledge of routers, routing protocols and switches.
- Proficient in windows and Microsoft.
- Knowledge of AD, DHCP, DNS, VPN and Windows backup.
- File and share permission.
- Knowledge of OSI model, TCP/IP protocol suit.
- Knowledge of Remote desktop enabling.

Declaration

I hereby declare that the above-mentioned information is correct up to the best of my knowledge and I bear the responsibility for the correctness of the above particulars.

Place:

Date:

SIMI SARA KURIAKOSE