

# OMAR AL-ZOUBI

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## EDUCATION

**Jordan University of Science & Technology (JUST)**  
BA Computer Engineering *GPA: 3.6*

Irbid, Jordan  
October - 2018 - July - 2023

## WORK EXPERIENCE

**PwC - Middle East**  
*Intern*

Amman, Jordan  
January - 2023 - June - 2024

- Developed and customized Lightning Web Components to create responsive and efficient user interfaces.
- Implemented complex business logic using JavaScript and integrated it seamlessly with Salesforce data.
- Wrote and maintained Apex classes, triggers, and batch processes to handle server-side logic and data manipulation.
- Designed and configured custom objects, fields, and workflows to support the service request lifecycle.
- Developed automated approval processes and notifications to ensure timely processing of service requests.

**PwC - Middle East**  
*Salesforce Consultant / Developer*

Amman, Jordan  
July - 2023 - Present

- Developed integrations with third-party systems using Apex, enabling seamless data exchange and process automation.
- Utilized REST API to connect Salesforce with external applications, ensuring secure and reliable data transfer.
- Built custom APIs for third-party applications to interact with Salesforce, providing secure and efficient access to Salesforce data and functionality.
- Leveraged Salesforce Experience Builder to create customized customer portals, enhancing user experience and engagement.
- Designed and implemented community pages, ensuring they are responsive, user-friendly, and aligned with business requirements.
- Worked extensively with the OmniStudio package to create guided interactions and automate complex business processes.
- Utilized OmniStudio Doc Gen to generate dynamic documents, such as contracts and proposals, streamlining document creation and management.

## SKILLS

Salesforce Development: Apex, Javascript/HTML/CSS, Omnistudio/Doc Gen, Flows, Experience Builder  
Outside Of Salesforce Development: C++, C#, Python, Jupyter Notebook, AI Fundamentals

## PROJECTS

**Gas And Oil Company Salesforce**

Building a CRM system to maintain and create contracts by going through the whole sales cycle

**Blockchain Based Voting System (Personal Project)** *Dart, Flutter, Websockets*

Worked in a group as part of my capstone graduation project to develop a decentralized voting experience with the help of blockchain technology

**8 Puzzle Solver (Personal Project)** *Dart, Algorithms*

Wrote a console application that solves the 8 puzzle game using Dart to better understand a machine learning algorithm

**Matrix Multiplication (Personal Project)** *Pthread, C*

Utilized Pthread library to quickly multiply two matrices of huge sizes