Vijay Narayan Gaikwad

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Objective

Proven Success in Systems Optimization and Strategic IT Solutions.

· Multi-certified (MCP, MSCIT, Hardware & Networking) systems administrator with strong experience managing server infrastructures. Effectively plan, install, configure and optimize IT infrastructures to achieve high availability and performance.

· Proven ability to create and deliver solutions tied to business growth, organizational development, and systems/network optimization. Skilled problem identifier and trouble-shooter comfortable managing systems, projects and teams in a range of IT environments.

Education

DIPLOMA IN CHEMICAL ENGINEERING| YEAR 2001 | BHARTHI VIDHYAPHETH ENGINEERING COLLEGE KHARGHAR, NAVI MUMBAI

· **Diploma in Chemical Engineering** is a comprehensive study of bringing together physical science i.e. Physics and Chemistry and life science viz microbiology, biochemistry, and biology applying together mathematics and economics in order to convert raw materials into newer products. The program provides the students to get an insight into the workings of the industry.

HSC | YEAR 1998| GAURIDUTT MITTAL HIGH SCHOOL

· **HSC** – science with major subjects as chemistry, Maths & Biology.

Skills & Abilities

TECHNICAL

· **Windows Server** (2012, 2008, 2003 & 2000)

· **Windows OS** (10, 8.1, 7, XP, 98me & 2003 & NT) and DOS

· **Networking**: Wan, LAN, DHCP, and DNS & WI-FI Technology.

· **Application**: MS Office, Virtualization, VMware basic, Cloud computing basic. · **Antivirus:** MacAfee, Symantec endpoint protection, eScan & Sophose endpoint protection. · **Hardware**: Server, Router Configuration, Firewall configuration, Desktop, Network switches, Scanner & Printers. Lab M/c interfacing.

Faculty at Apex Kidneycare Pvt Ltd

Taking the Computing skill subject of TIIS from the last 4 years.

Experience

SYSTEM ADMINISTRATOR|APEX KIDNEYCARE PVT LTD | FEB 2015 TO TILL DATE · Managing requirement gathering, system analysis and finalization of technical / functional specification · **Managing and monitoring the server health and network activity for smoothness in operation.** · Defining the best practices for organization support and documentation.

· Cooperating & communicating with other team members for efficient management work.

· Managing and providing technical guidance / support to the team.

· Managing antivirus server and client desktops day-to-day updating.

· Managing Active directory and user permission and access.

· Managing Web email service, outlook, auto email service & SMS service.

· Schedule daily backup and check restoration.

· Managing email configuration over mac and phone.

ASSOCIATE ENGINEER | HCL INFO SYSTEM PVT. LTD | OCT. 2010 TO FEB 2015 · Providing technical customer support in sun pharma industries ltd including first- and second-level · Hardware and network troubleshooting.

· Determined whether problems were due to hardware or if higher layer problems were.

· Determined the daily server health and sent report to system administrator.

· Record and Maintain backup media inventory on a regular basic.

· Troubleshooting of desktops, printer and scanner.

· Troubleshooting of primary level user applications like Métis, lotus notes, Application portals.

· Configuring mails and traveler on blackberry and iPhone.

FMS ENGINEER | CMS COMPUTER LTD | JUL 2005 TO OCT 2010

· Providing the customer support engineer in Development Credit Bank including first and second-level · Hardware and network troubleshooting.

· Handling the activity like SOD, and EOD of RTGS, NDS services. Taking NT backup of all servers. Troubleshooting desktop and network related problem.

· Troubleshooting of applications related problems all over DCB location by remote and net meeting.

· Facility management system engineer for Thermax ltd.

· Troubleshooting customers' desktops / network/printers problem as a field engineer.

BACK OFFICER | RATNA ENTERPRISES, | 2003 TO 2005

· Work as a back officer in Ratna Enterprise.

· Determined personal loan, Home loan for ICICI Bank.

· Determined and coordinating with the defaulter vehicle loan customer for ICICI bank customer.

TRAINEE | EID PARREY (IND) INDIA LTD, | 2002 TO 2003

· Worked training engineer at EID Parrey (Ind) India Ltd

· Determined the product samples for QC and handle the pilot plant

· Work on equipment like Reactors, Distillation tower, dryers and Elevators.