

CAREER OBJECTIVE

To strive hard for a challenging position in a progressive organization using my skill and work towards my professional growth along with the growth of the organization.

PROFESSIONAL SUMMARY

- A highlyorganised and detail-oriented with over 3 years of experience providing through and skilful administrative support to senior executives.
- A detail oriented and multitasking professional with exceptionalprogramming, testing, networking techniques.
- Comprehensive knowledge in development languages.
- Able to understand and implement modern operating systems and great experience of their troubleshooting.
- Skilled at operating in a wide range of platforms.

EMPLOYMENT DETAILS

City Pharmacy Company

Job Title: InformationTechnologyAssistant

1st Feb 2017 to 5th March 2020

Responsibilities:

- Troubleshoot and resolved any hardware/software faults, installed and maintained computer hardware, and worked on the improvement of all network systems.
- Provided professional technical support to colleagues and educated them on how to use the company's software programs and stocking applications.
- Identified and investigated network issues, maintained and upgraded hardware and software, and assisted in installation.
- Completed system backups, configured desktops, laptop and printers, promoted new products and services and executed other tasks as assigned.

Bajaj Finserv Limited Job Title: EMI Card Department

July 1^{st} 2016 to Dec 31^{st}

Deals inEMI card department.

- Consumer Finance
 - EMI Card
 - Gold Card

- Titanium Card
- Maintaining of EMI insurance.
- > Delivering of products to customers at EMI options.
- > Entering of customers information in Bajaj Server.

KEY SKILLS AND COMPETENCIES

- A positive attitude towards customer service and good communication skills.
- Commercial technical support experience of servers and network infrastructure.
- Eagerness to learn.
- Problem solving skills.

ACADEMIC BACKGROUND

Class / Course	Year	Name of the Institution/University	Percentage
B.E (Computer Science and Engineering)	2011-2015	Ponjesly College of Engineering, ANNA UNIVERSITY, INDIA	6.2 CGPA
HSC	2009-2011	M.S.M Higher Secondary School, INDIA	64%
SSLC	2008-2009	St.Aloysius Higher Secondary School, INDIA	74%

TECHNICAL KNOWLEDGE PURVIEW

Programming Languages:		C, C++, SQL, Java, PHP, Python	
Platforms	:	Windows, Linux, Android, IOS	

ACADEMIC PROJECTS

TITLE	DESCRIPTION
Project Tracking System	Administrates the software development center.
Bluetooth based Spy Robot	The robot is been controlled by the help of Bluetooth.

DECLARATION

I hereby declare that the above mentioned information is true to the best of my knowledge.

REMO ROZARIO

REFERENCES

- Mr. Eugene Fernandez General Accountant Mob. No: +971-505112413 City Pharmacy
- Mr. Leno Gonsalves General Accountant Mob. No: +971-543205169 City Pharmacy
- Mr. Francis D'Souza General Accountant Mob. No: +971-564388983 City Pharmacy