

# ANNIE NEENU S J

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7.3 Years of Experience as Accounts Assistant | HR | Admin | Academic Counselor| Customer Service Associate

# **LANGUAGES KNOWN**

- English
- Malayalam
- Hindi

## COMPUTER KNOWLEDGE

- Tally ERP 9.0
- My CRM/ NCRM
- Word, Excel, Power point
- Windows7,8/Vista
- Operating System 2000XP

# PERSONAL DETAILS

Nationality : IndianDOB : 06.02,1992

Marital Status: Married

♦ Visa Status :Employment

# **CURRICULUM VITAE**

#### CAREER OBJECTIVE

In search for a good prospectus in a reputed organization, where I can sharpen, refine my skills and knowledge to the maximum and at the same time, endeavoring my best to carry out organizational objectives most efficiently with at most dedication.

## CORE COMPETENCIES

- Highly motivated, planning and follow through to achieve results.
- Flexible to learn new technique & skills to accentuate the workflow.
- Proven communication skills.
- Self-Confident and Great Patience.

#### EDUCATIONAL QUALIFICATION

- MBA in Finance Management(Sub: Human Resource)
- Diploma in computerized Instrumentation and Automation
- BSc. Physics
- · Higher Secondary Education

## WORK EXPERIENCE

Capital Group of Companies | Dubai, UAE (02/01/2019- Current)
Designation: Accounts Assistant com Admin/Academic Counselor

- Accounts: Voucher Entries/ Generate the Invoices/ Keep the records/ Handle the Cash and Account/ Follow up the customers for the payment/ petty Cash/ Monthly Data list.
- Admin com HR: WPS Salary/ Payroll calculations in excel/ manage the office activities/ Labor Supports.
- Academic Counselor: Call the customer's for the Business/ Enroll for the admission/ solve the doubts and explain about the courses/ Online Registrations/ Follow- ups/ Find out the new lead (sales and marketing)

Pioneer Transport LLC | Dubai, UAE (3 Months) Designation: Accounts Assistant

 Accounts: Generate the bill invoices/ Journal& Voucher Entries/ Follow up the Sundry Creditors/ WPS/ Account Payables& Receivables/Bank Reconciliation/ Maintain the records/ Monthly income& profit calculations in excel.

Medi- Tech Diagnostic Centre | Cochin, India (4years 3month) Designation: Accounts Assistant com Admin

- Accounts: Generate the bill invoices/ Handle the Accounts& Cash/ Bank Transactions/ Inventory Management/ Follow up the Creditors/ Maintain the docs& keep the records (Attendance/ Bank& Cheque/ Cash& Day Books.
- Admin: Salary Computations/ Sending e-mails& Attend the phone calls/ Manage the customers in the absence of other staffs/ Arrange the Monthly meetings

First Source | Cochin, India (1year 2 month)

**Designation: Customer Service Associate** 

 Customer Service: Follow-up/Attending& solving Customer Complaints/Promoting the Business & Achieving Target/ Quality checking.

#### DECLARATION

I hereby declare that the above furnished details are true to the best of my knowledge. Documents and Certificates can be produced as demanded.

Sincerely,

ANNIE NEENU SJ