Sayantan Kar

MCA, Advisory Architect SAP BASIS HANA

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**Statement of Purpose**

SAP HANA Basis and SAP Concur Management Trained Professional offering 8.9 years of experience in successfully executing key client support projects such as Department of Justice NSW (end-user support in 16x5 environment), AngloGold (change management, development, quality assurance & production system maintenance), Rio Tinto (end-user support in 24x5 environments), Nestle with exposure in OS & DB platforms such as Windows, Linux & HANA, Walgreens Boots Alliance(SI Projects like SLT, FIORI,CAR,ECC,GRC and Solman). Conferred with various rewards and recognitions for successful delivery & quality of the projects for all the clients across career.

Expertise in understanding client requirements, providing solutions, functional specifications and configuring the system. Skilled in System Installation, Hana DB Refresh, SAP HANA Revision Upgrade, SAP Hana Studio, Kernel Upgradation for both ABAP and JAVA stack (using SUM for JAVA stack), PIXIESR Patch Upgrade, ARIBA ITK Installation, SPAM & SAINT, ST-PI and ST-A/PI Patches Upgrade, SM36 & SM37 (Batch Jobs), WE20, RZ11 & RZ10, Solman DC Migration with post steps and others. Proven interpersonal, communication & presentation skills and capability to work under pressure.

SAP Project management

PMP Course completed. Planning to sit for the certification Examination.

# Professional Summary

* 8.9 years of experience as Basis / NetWeaver / HANA/Concur consultant in Implementation, Maintenance, Upgrade and Support experience, focusing on SAP projects indifferent domains.
* Involved in Implementations, Upgrade, and Migration and support projects.
* Application management, release management experience and involved in regular meetings with stake holders to address production issues, deliverables as well as quality assurance issues.
* Experience in mentoring teams, organizing training programs & continuous professional development tasks to the teams.
* Excellent technical writing skills with regards to the documentation of the business requirements, functional

specifications Build and Support documents and user manuals.

* Good understanding and experience, change management, maintenance, production support, application management and application enhancements to meet business requirements.
* Involved in Support projects and SI Projects
* Have worked on various OS / DB platform such as Windows, Linux, AIX & HANA, DB2.
* Excellent analytical, communication and interpersonal skills
* Worked successfully in large teams with coordination, team spirit and self-motivation
* Received rewards and recognitions for excellent delivery
* Solman Project
* SAP project Management
* Successfully completed PMP training and planning to sit for the final PMP certification examination.

KEY SKILLS AND COMPETENCIES:

1. Service Delivery Management
	* Digitally literate enough to be able to communicate with technical staff.
	* Improving a company’s capabilities.
	* Never compromising on standards of quality.
	* Knowledge of the lifecycle of service systems.
	* Expertise in planning and delivering service to clients.
	* Able to work with internal and external partners.
	* Experience of working in both the public and private sectors.
2. Personal
	* Accepting failure as a positive experience from which to learn.
	* Friendly and easy to engage with.
	* Having a smart and professional image at all times.
3. AREAS OF EXPERTISE

Leave management Performance planning Capacity planning

1. Technical

HANA DBA

SAP CONCUR Management

# Technical Profile

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| 9. Assignment Name | IBM INDIA PVT LTD. |
| Duration | July 01 ,2021 to Till To date |
| Client | EY Mercury |

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| Role | Advisory Architect SAP Basis HANA |

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| SAP Product | ECC6.0, Concur |
| Database | HANA 2.0 SPS05 Rev 052 |
| Operating Systems | Red Hat Linux |
| Project Management Tools | Trello, Pert, variance Analysis, SAP portfolio and Project management, Solman 7.2 Focus Build (Integrated solution for Adaptive SAP Project management Solution and roadmap) |
| Responsibilities | * SAP HANA Cloud
* SAP Concur Engagements
* SAP NetWeaver and HANA installation, implementation & configuration of the SAP suites of products
* As the SAP solution architect responsible for the SAP architecture, system sizing and landscape planning.
* Work with senior management and project teams to provide input toward resource requirements, incorporate technical tasks in the overall project plan, and confirm technical scope ensuring feasibility of requirements into SAP architecture.
* Led successful large global teams through complex program and project tasks.
* Project Management focus areas include project planning, financial management, staffing, communication, and scope management.
* Delivery-focused and able to motivate teams performed extensive work with project proposals, oral presentations, timeline determination, budget estimation and staffing plans.
* Multiple engagements experience with global delivery model including offshore functional and development support.
* Strong leadership, organizational and interpersonal skills. Managed large teams of up to 38.
* Strength in project management. Experience with project scoping, planning, estimation, execution, and implementation methodology.
* Experience with global template design, project rollouts. Strong and hands on SAP Basis and Hana Administration.
* Experience managing onshore/offshore SAP technical development. hands on experience with non-SAP technology solutions development as well.
* Expertise in leading and managing AMS support model for Operations and maintenance.
* Staff and competency development experience with strong coaching and mentoring skills.
* Excellent knowledge of SAP technology and Business Processes Full Project Life-Cycle experience from quotation right through to implementation.
* Ability to manage people across different Geographic locations, and cultures. Detailed knowledge of the SAP components and their integration with other related SAP products.
* Not afraid to take on responsibility. An in-depth understanding of operational policies, processes, and methodologies.
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| 8. Assignment Name | Future Focus Infotech (Client IBM India) |
| Duration | July 14 ,2020 to June 30, 2021 |

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| Role | Assistant Manager SAP Basis |

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| SAP Product | ECC6.0 |
| Database | HANA 2.0 SPS04, DB2 |
| Operating Systems | SUSE LINUX, AIX, Windows |
| Clients | Cameron, Cadence |
| Responsibilities | * Bobj Upgrade
* Opentext VIM Approval Portal Upgrade
* BSI Machine key update and Hub installation
* Hana revision Upgrade
* Hana replication set up
* LMCTC Patch Upgrade
* DC Migration using rsync Command
* HANA System refresh
* Hana Migration to AWS Cloud
* DB2 Refresh and Backup
* parameter Changes for ABAP, Hana and DB2.
* Process Management
* Project Management
* Change Management
* Serves as a delivery coordinator for successful implementation / operations of SAP Basis, Solman, Security, ABAP and PI teams
* Lead all day - to-day SAP Program operations: project management, risk mitigation, customer escalations and resolution, capacity planning and workload management for SAP customer
* Scoped, staffed and delivered on customer requirements, parallel to daily operational activities, led the delivery of offshore SAP implementations (e.g. system refresh, upgrades, migrations) within the productive SAP landscape
* Team development, capacity allocation and scheduling, mentoring and coaching, performance review & career guidance
* Works closely with SAP internal teams and partners to ensure better

understanding of the customer and project delivery* Planning for upcoming customer activities - customer walkthrough, coordination with non-SAP teams, determine timeline, identify risks, work plan creation, resource allocation, secure approvals and conduct lessons learned (post activity)
* Weekly report presented to the customer for ongoing review of

activities, incidents, initiatives and other open items |

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| 7. Assignment Name | PWC India |
| Duration | August 19,2019 to March 19, 2020 |

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| Role | Assistant Manager SAP Basis |
| SAP Product | ECC6.0 |
| Database | HANA SPS 12/1.0/2.0 |
| Operating Systems | SUSE LINUX |

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| Responsibilities | * Proposal for Tata Hitachi client
* Consolidation and DC Migration
* 1909 S/4 Hana upgrade for ETG client
* GST Implementation
* Master and Derived Roles creation for Katerra client
* Hana Migration on Azure
* Process Management
* Project Management
* Serves as a delivery coordinator for successful implementation / operations of SAP Basis, Solman, Security and PI teams
* Lead all day - to-day SAP Program (Basis) operations: project management, risk mitigation, customer escalations and resolution, capacity planning and workload management for SAP customer
* Scoped, staffed and delivered on customer requirements, parallel to

daily operational activities, led the delivery of offshore SAP implementations (e.g. system refresh, upgrades, migrations) within the productive SAP landscape* Team development, capacity allocation and scheduling, mentoring and

coaching, performance review & career guidance* Works closely with SAP internal teams and partners to ensure better understanding of the customer and project delivery
* Planning for upcoming customer activities - customer walkthrough, coordination with non-SAP teams, determine timeline, identify risks, work plan creation, resource allocation, secure approvals and conduct lessons learned (post activity)
* Weekly report presented to the customer for ongoing review of activities, incidents, initiatives and other open items
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| 6. Assignment Name | Nestle (DXC Company) |
| Duration | May 09, 2019 to July 31,2019 |

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| Role | Team Lead SAP Basis |
| SAP Product | ECC6.0 |
| Database | HANA SPS 12/1.0/2.0 |
| Operating Systems | SUSE LINUX |
| Responsibilities | * Hana DB Revision Upgrade
* System replication
* Daily troubleshooting in HANA and performance Monitoring
* HANA DBCC Checks
* Azure Cloud Migration on SAP
* Hana 2.0 upgrade
* HANA Revision upgrade to HANA 1.0 SPS12 Rev 24
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| 5. Assignment Name | MCD HEC (Accenture) |
| Duration | October 01 ,2018 to May 07, 2019 |

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| Role | Team Lead HANA DBA Team |
| SAP Product | ECC6.0 |
| Database | HANA SPS 12/1.0 |
| Operating Systems | SUSE LINUX |
| Responsibilities | * Hana DB Revision Upgrade
* Table Partitioning by Hash technique
* System replication
* XS patch upgrade
* Daily troubleshooting in HANA and performance Monitoring
* HANA DBCC Checks
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| 4. Assignment Name | Walgreens, USA (Biggest Retail Chain) |
| Duration | July 10 ,2017 to September 30 ,2018 |

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| Role | SAP BASIS HANA Administrator |
| SAP Product | ECC6.0 |
| Database | HANA SPS 12/2.0 |
| Operating Systems | Redhat LINUX, SUSE LINUX |
| Responsibilities | * Pre- Production ECC, FIORI, SLT and PO systems Installation
* FIORI Integration with ECC and CAR
* HANA DB Refresh
* Client copy
* SLT Configuration and Tables Replication
* ECC and GRC Installation and Post Installation Steps in Production
* FIORI TILE Creation and Backend Connectivity Configuration
* SNC Enablement in Cross-System scenario by usingSolman
* HANA Revision Upgrade Using SumTool
* SSL Connection between HANA Database and Application
* SAP Web Dispatcher Installation and Configuration
* Working ON HPSG Cluster in Hana Database like ERS12 Installation and Stop- Start SAP, HANA system with Cluster
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| 3. Assignment Name | Department Of Justice NSW |
| Duration | October 17, 2016 – July 10 2017 |

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| Role | SAP BASIS HANA Administrator |
| SAP Product | ECC6.0 |
| Database | HANA SPS 10/11, Sybase |
| Operating Systems | Redhat LINUX |
| Responsibilities | * Providing end user support, 16x5 environments.
* Maintained landscapefor Development, Quality Assurance and Productionsystems.
* Involvedin Change Management likeurgent and Emergency changes (parameter changes and fail-over fail-back in all environment etc.).
* Scheduling and Monitoring Jobs.
* Spooladministration: Definingprinters, defining Localand Remote Accessmethods and monitoring the Spool requests.
* Transports between Development, Quality and Production systems of R/3 using STMS.
* BW Transports using STMS and ECC Transport using OS Level.
* Client Copy
* Reporting problems to SAP through OSS message,
* Applying notes in entire landscape,
* Maintaining profiles using RZ11, RZ10.
* Partner Profiles using WE20.
* Manage and Troubleshooting of Batch Jobs using SM36,SM37
* Problem Analyzing System Log, Update Monitoring, System Traces, Lock Entries Deletion, Short Dump analysis.
* Monitoring backups of entire landscape,
* Daily Systemhealth check (Production and Non Production etc.) and sending the Daily and Monthly report to the customers,
* Timely monitoring work processes and theirstatus.
* Checking the system regularly for ABAP Dumps, Update errors, Lock entries, long running jobs and failed jobs.
* User maintenance in SAPsystems,
* SPAM/SAINT,ST-PI and ST-A/PI patchesupgrade
* ACL Add-On Installation usingSAINT
* ARIBA ITK Installation by using SUM
* PIXIESR patch upgrade by usingTelnet
* Sybase backup from OS level and Sybase Central tool
* Daily Incident handling on SAP issues including Printing, Database & OSissues,
* SAP Early Watch Alert Analysis
* Kernel Upgradation for both ABAP and JAVA stack (Using SUM for JAVAstack)
* SAP HANA Monitoring using SAP HANASTUDIO.
* SAP HANA backup using SAP HANA STUDIO.
* SAP HANA backup restore using SAP HANASTUDIO.
* Startup SAP HANA Database using SAP HANA STUDIO
* DR Test on HANA Replication
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| **2. Assignment Name** | **AngloGold** |
| Duration | December 01, 2014 – July 31,2016 |
| Role | SAP BASIS HANA Administrator |
| SAP Product | ECC6.0 |
| Database | MySQL |
| Operating Systems | Windows server 2008 R2 |
| Responsibilities | * Providing end user support, 24x5 environments.
* Maintained landscapefor Development, Quality Assurance and Productionsystems.
* Involvedin Change Management likeurgent and Emergency changes (parameter changes and fail-over fail-back in all environment etc.).
* Scheduling and Monitoring Jobs.
* Spooladministration: Definingprinters, defining Localand Remote Accessmethods and monitoring the Spool requests.
* Transports between Development, Quality and Production systems of R/3 using STMS.
* BW Transports using STMS and ECC Transport usingCHARM.
* System Refresh
* Reporting problems to SAP through OSS message,
* Applying notes in entirelandscape,
* Maintaining profiles using RZ11, RZ10.
* Partner Profiles using WE20.
* Manage and Troubleshooting of Batch Jobs using SM36, SM37 and CPS Tool
* Problem Analyzing System Log, Update Monitoring, System Traces, Lock Entries Deletion, Short Dump analysis.
* SET upload using GS07 and GS08
* Monitoring backups of entire landscape,
* Daily Systemhealth check (Production and Non Production etc.) and sending the Daily and Monthly report to the customers,
* Timely monitoring work processes and theirstatus.
* Checking the system regularly for ABAP Dumps, Update errors, Lock entries, long running jobs and failed jobs.
* User maintenance in SAPsystems,
* Daily Incident handling on SAP issues including Printing, Database & OSissues,
* SAP Early Watch Alert Analysis
* Kernel Upgradation for both ABAP and JAVA stack (Using SUM for JAVA stack) SAP HANA Monitoring using SAP HANASTUDIO.
* SAP HANA backup using SAP HANA STUDIO.
* SAP HANA backup restore using SAP HANASTUDIO.
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| **1. Assignment Name** | **RIO TINTO** |
| Duration | December 03, 2012 – November 30, 2014 |
| Role | SAP BASIS Administrator |
| SAP Product | ECC6.0 |
| Database | MySQL |
| Operating Systems | Windows |
| Responsibilities | * Providing end user support, 24x5 environments.
* Maintained landscape for Development, Quality Assurance and Productionsystems.
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|  | * Involvedin Change Management likeurgent and Emergency changes (parameter changes and fail-over fail-back in all environment etc.).
* Scheduling and Monitoring Jobs.
* Spooladministration: Definingprinters, defining Localand Remote Accessmethods and monitoring the Spool requests.
* Transports between Development, Quality and Production systems of R/3 using STMS.
* BW Transports using STMS and ECC Transport usingCHARM.
* Client Copy
* Reporting problems to SAP through OSS message
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| Clients | RIO TINTO |

**External Trainings:**

* 1. SAP HANA BASIS from Indian Institute of Technocrats in Kolkata.
	2. PMP certification Training from Itechguru.

**Internal Trainings:**

1. SAP HANA BASIS from Accenture.
2. SAP S/4 HANA Training From Accenture

**Certifications:**

1. AZ-303 Microsoft Azure Architect Technologies - Microsoft Certification ID: 991586570

**Carrier Highlights**

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| **Year** | **Client** | **Organization** |
| **01 July 2021- Till To date** | **EY Mercury** | **IBM India Pvt Ltd (GBS CIC)** |
| **14 July 2020- 30 June 2021** | **IBM, GTS (Cameron, Cadence)** | **Future Focus Infotech** |
| **19 August 2019- 19****March 2020** | **Multiple Clients** | **PWC India** |
| **09 May 2019- 31 July****2019** | **Nestle** | **DXC Technologies India PVT LTD** |
| **01 October 2018- 07****May 2019** | **MCD HEC** | **Accenture Services****Pvt. Ltd.(Bangalore, India)** |
| **11 July 2017- 30****September 2018** | **Walgreens, USA(Biggest Retail Chain)** | **Accenture Services****Pvt. Ltd.(Bangalore, India)** |
| **16 October 2016 – 10****July 2017** | **Department Of Justice, NSW** | **Accenture Services Pvt. Ltd.(Bangalore,****India)** |
| **01 August, 2014 – 15****October, 2016** | **RES Solutions factory, Mining** | **Accenture Services Pvt. Ltd.(Kolkata****,India)** |

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| **01 December, 2014 – 31 July,2016** | **Anglo Gold Global SAP Rollout** | **Accenture Services Pvt. Ltd.(Kolkata****,India)** |
| **29 August, 2014 – 30****November, 2016** | **Rio Tinto** | **Accenture Services** |

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|  |  | **Pvt. Ltd.(Kolkata****,India)** |
| **03 December, 2012 – 28****August, 2014** | **Accenture Services Pvt. Ltd.(Kolkata ,India)** | **QSource Global Consulting Pvt. Ltd** |

**Academic Qualification**

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| Degree Name | University/Board | Institution | Year of Passing |
| **MCA** | **KIIT University** | ***KIIT University*, Bhubaneswar.** | June, 2012 |
| **BCA** | **University of Calcutta** | ***B.P.Poddar Institute of Management and Technology,Kolkata*** | August, 2009 |
| **Higher Secondary (XII)** | **W.B.C.H.S.E.** | ***Rahara Ramakrishna Mission Vivekananda Centenary College, Rahara*** | June, 2006 |
| **Secondary (X)** | **W.B.B.S.E.** | ***BarrackporeGovt. High******School*, Barrackpore.** | June, 2003 |

* MCA DGPA is 6.73.

# Personal Details

Name : Sayantan Kar

Date of Birth : 23rd November, 1986 Permanent Address: Flat#: D/1, 1st Floor, 157 A/1A

South Sinthee Road, Kolkata – 700050. West Bengal

Current Address: Room#302 KCR Residency Shirdi Sai Nagar main Road, Munnekolala, Kundanahalli,Bangalore-560037.

Nationality : Indian

PAN : BVAPK8105N

# Declaration:

I hereby declare that the above information mentioned is true to the best of my knowledge

# Date:

**Place: Bangalore Sayantan Kar**