

JIGNESH SAVJIBHAI PRAJAPATI

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Bur Dubai



Objective

Customer care experience in led generation and lead qualifications, Proved customer service and communication skills to effectively fill the sales Associate role in your company.



Experience

Private Office For Autocad Drawing (Sivil & Mechanical)

2013 - 2016

AUTOCAD OPERETOR

I Worked in Autocad software for Sivil Planning & Mechanical Design

Idea cellular LTD

2017 - 2020

Customer care

Communicated daily with prospect and activ clientele via telephon handling both inbound and outbound with a minimum of 6 hour talk time daily.

Asked relevant leading questions to understand the customer's needs and recommended the best product or service for their purposes.

Persuasively engaged the customer in conversation to explain how the item will add value to their live and meet their need.



Education

2012

I T I (AUTOCAD OPARETOR)

A+

St. Matt's High School

2010

S.S.C Board of Gujarat, India

63%



Skills

Maintain knowledge of multiple carriers plans and complete with confidence to customers. Explain options to customers and recommended best fit choices. Collaborate in team environment to ensure work is evenly distributed, customer are effectively served, and revenue opportunities are maximized