




HENDO KURIAN

Petroleum Engineer

CONTACT

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Tamilnadu.
Pin-641009 India**

PERSONAL DETAILS

Hendo Kurian

S/o Kurian Joseph

D.O.B : 29th Aug.,
1995

Gender : Male

Nationality : Indian

Marital Status: Single

SUMMARY

Strategic, decisive and motivational lad with extensive warehouse management experience. Skilled in tough decision-making, escalated problem resolution, and achievement of goals within challenging environments. In-depth understanding of supply chain and logistics disciplines with frequent success in optimizing time, resources, and costs.

CORE COMPETENCIES

- Petroleum Chemistry
- Drilling & Well Engineering
- Reservoir Management
- EOR techniques
- Production Engineering
- Multicomponent distillation

- Quality & Safety Standards
- Reporting to Upper Management
- Freight/Warehouse Management
- Digital Energy
- Supply Chain Optimization

SCHOLASTICS

Qualification	Board/University	Year	Percentage (%)
B. Tech Petroleum Engineering	JCT Institutions, Anna University, Coimbatore	2013-2017	76.5%
XII Grade (Schooling)	Bhartiya vidya Bhavan, Coimbatore	2013	78.5%
X Grade (Schooling)	Seventh Day Adventists, Matriculation Board, Coimbatore	2011	83%

SEAFARER REQUIREMENTS

Documents	Number	Date of Issue	Place of Issue
PASSPORT	N6355515	22-02-2016	Coimbatore
CDC	MUM 354680	26-12-2018	Mumbai
INDOS	18GL7024	19-09-2018	Mumbai

LANGUAGES KNOWN

	Speak	Write
English	✓	✓
Malayalam	✓	✓
Tamil	✓	✓
Hindi	✓	✓

SOFTWARE SKILLS

- Operating systems (Windows & Mac)
- Office suites (Microsoft Office, G Suite)
- Presentation software (PowerPoint, Keynote)
- Spreadsheets (Excel, Google Spreadsheets.)

Technical Software:

Basic knowledge in

- SQL
- WITSMML

SOCIAL MEDIA LINKS



LinkedIn

<https://www.linkedin.com/in/hendo-kurian-b187a9104/>



Skype Id:

[skype.hendokurian.com/](https://www.skype.com/en/contacts/skype/hendokurian.com/)

CERTIFICATION DETAILS

Certificates	Number	Date of Issue	Issued at
BASIC STCW	18600000010019	13-10-2018	MTI, Mumbai
STSDSD	18189001913344	16-10-2018	MTI, Mumbai
OTFC & CTFC	BPMA/OILCHEM/3870/2018	10-11-2018	BP Marine, Mumbai
PSF	18186000510807	20-10-2018	MTI, Mumbai

PROFESSIONAL EXPERIENCE

Customer Service Associate

August/2020 to Present

Amazon Development Centre India

Coimbatore

- Maintains customer relationship by responding to inquiries promptly and professionally
- Prepares for customer inquiries by studying products and customer service processes.
- Responds to customer inquiries by understanding inquiry; reviewing previous inquiries and responses; gathering and researching information; assembling and forwarding information; verifying customer's understanding of information and answer.
- Improves quality service by recommending improved processes; identifying new product and service applications.
- To Explain simply and clearly in response to customer questions and check for customer understanding and acceptance
- Establish and maintain good rapport with customers by using positive language and anticipating their needs.
- Recommend new products or services or make suggestions for improvements by identifying relevant features and benefits.

Supply Chain Analyst

January/2020 to July/2020

Alleppey Parcel Service LLP

Coimbatore

- To oversee transportation of goods from one warehouse location to another, ensuring it arrives safely and precise in time.
- To develop and initiate weekly reports having required project timelines.
- Performed Spend Analysis and Prepared Baseline for Cost Savings.
- Identifying Gap Analysis and suggest management to take action to fill the gap in workflow in order to have better performance / productivity than the existed.
- To, conduct and perform market analysis about new suppliers entered in market, supplier bankrupted, statutory regulations change, change in supply and demand flow, current economy within industry and suggesting management to initiations with suggested areas for targets achievements.
- Assist in promoting a positive image and inter-business relationship with business partners and vendors.

STRENGTHS

- ❖ Efficiency
- ❖ Dedicated
- ❖ Flexibility
- ❖ Positive Attitude
- ❖ Resolving Conflicts
- ❖ Strong Work Ethic
- ❖ Quick learner

INTERESTS

- ❖ Machine Learning
- ❖ Travelling
- ❖ Gaming
- ❖ Stock Market
- ❖ Reading
- ❖ Cooking

PROFESSIONAL ACHIEVEMENTS

✚ Re-organized something to make it work better.

✚ Identified a problem and solved it.

✚ Developed or implemented new procedures or systems.

✚ Worked on special projects.

✚ Received awards.

✚ Been complimented by my supervisor or co-workers

✚ Saved money & time for the company

✚ Contributed to

Warehouse Inventory Supervisor Alleppey Parcel Service LLP

June/2018 to January/2020
Coimbatore

- To Measure and report the effectiveness of warehousing activities and trailers performance
- To, perform material analysis such as FSN, ABC and Lead Time, Supplier Performance etc.,
- Support Transportation Operations Manager in assessing current state of freight payment and auditing. Work to develop options regionally and present to senior leadership. Implement targeted solutions.
- To, understand about current /previous criterion about supplier selection and performance measuring, then suggesting with appropriate improved metrics / criteria for the same after been analyzed.
- To establish process to evaluate and measure factory/vendor compliance with NB's logistics procedures, including routing guide, ASN generation and booking timelines regionally. Work with Sourcing groups to implement a chargeback procedure for non-compliance.
- Support simplification and ability to solve customer's problem with viable solutions.
- Administer all return shipments of customers in case of any shortages and damages and communicate same to manufacturer.
- Manage all communication with Senior management and make recommendations to same if required.

Logistics Trainee Alleppey Parcel Service LLP

May/2017 to June/2018
Coimbatore

- To Ensure premises, assets and communication ways are used effectively
- To understand and work with logistics IT to optimize procedures.
- To observe and coordinate logistics staff (e.g. truck drivers) according to availabilities and requirements.
- To document orders and arrange stocking of raw materials and equipment to ensure they meet needs.
- To Coordinate and monitor supply chain operations with supervisors.
- To Communicate with suppliers, retailers, customers etc. to achieve profitable deals and mutual satisfaction.
- Planning and tracking the shipment of final products according to customer requirements.
- Keep logs and records of warehouse stock, executed orders etc.
- Prepare accurate reports for upper management.

EDUCATIONAL ACHEIVMENTS

1. President, SPE Student Chapter

Selected for outstanding ability and skills related to Technical, Communication, Leadership and Independent Attitude.

2. Secretary, Fine Arts Club

Organized meetings and trips to conferences and colleges, advertise cultural events, plan fundraisers, oversee delegated responsibilities of members in group.

3. Volunteer,

Assisted pharmacists delivering medicine to local tribes, and mentoring Blood Bank Group (BBG) in University.

INTERNSHIPS

1. Winter Internship at Well Stimulation Services ONGC, Ahmedabad for a period of 2 months.

Undergone training in Hydraulic fracturing, Acid fracturing, Coil Tubing services, Sand control, Nitrogen services.

2. Summer Internship at ONGC Cauvery Asset, Pondicherry for a period of 1 month.

Undergone training in Workover Rig, Production Platform and learnt various processes about accumulation of hydrocarbon to Crude Oil Production.

Visited the production system where different lines of crude coming and joining through pipe lines from different places of different pressures called high, medium, low pressures.

PROJECTS






1. Project at ONGC Cauvery Asset, Pondicherry.

A Rig has been studied for its Reservoir Parameters and based on the results obtained from Pressure Analysis and Simulation studies, the techno-economical calculation has been made and the results proved to be more economical.

2. Project at Well Stimulation Services ONGC, Ahmedabad.

The project was based on Increasing the Productivity of Reservoir fluids by Gravel Packing.

VALUE ADDED COURSES

-  **Oil & Gas Industry Operations & Markets** from Duke University.
-  **Politics and Economics of International Energy** from Sciences Po school.
-  Introduction to **SQL** from University of Michigan.
-  **Data Analysis & Presentation Skills**; PWC approach
-  **Supply Chain Management** Specialization; New Jersey State University.

DECLARATION

I hereby declare that the details furnished in this resume are true to the best of my knowledge and belief.

Place: Coimbatore

Date: 24-Sept-2020

(HENDO KURIAN)