



JASIM K

+971501101947

TELLER / CUSTOMER SERVICE REPRESENTATIVE

jachijasimk@gmail.com

DUBAI

SKILLS SUMMARY

- OUTSTANDING SERVICE
- RAPID RESPONSE
- MAKE CUSTOMER FEEL VALUED
- CLIENT MANAGEMENT
- CUSTOMER RELATIONSHIP
- TEAM WORK
- TIME MANAGEMENT
- MS OFFICE
- MS EXCEL
- COMMITMENT
- PATIENCE
- QUICK LEARNER

ACHIEVEMENTS

- MOST OUTSTANDING EMPLOYER OF THE YEAR | WESTERN UNION 2020
- BEST CUSTOMER REPRESENTATIVE YEAR | 2020

CAREER OBJECTIVE

Passionate to work in an organization where I can enhance my knowledge and skills that would elevate organizational growth while working with experienced Professionals.

WORK EXPERIENCE

ASHTEL MARKETING/EASY STORE | PRESENT

TELESALES EXECUTIVE CUM CUSTOMER SERVICE SPECIALIST

- Ability to learn quickly about new market condition
- Attention and listening to customer needs
- Communication skills and IT skills
- Rapid response to customer complaints

WESTERN UNION KERALA | 2019-2021

TELLER/CUSTOMER SERVICE MANAGER

- Receive/issue transaction
- Updated foreign currency rates
- Analyze market/stock up and down daily
- Initialing promo codes and vouchers
- Linguistics logical and inter personal intelligence

AL MARAY HOTEL | 2015 Mar - 2016 May

RECEPTIONIST

- Greeting and welcoming guests and providing them with a positive first impression of the organization
- Directing guests and answering their questions

EDUCATION

ANNA MALAI UNIVERSITY

Pursuing MBA in Marketing | Jun 2021 - Current

NIRMALAGIRI COLLEGE

BA English | Jun 2016 - Apr 2019

Completed Graduation with Aggregate of 60%

Attended Seminar on Empowering Youth Conducted by Nirmalagiri Editors Club