# S. GOKUL



### **Contact:**

**Phone \:** +974 5993 6295

Mail : gokulmsckasc@gmail.com

# **QID Status:**

• NOC With Transferrable.

### **Soft Skills:**

- MS Word,
- MS Excel,
- C, C++

# Languages:

- English,
- Tamil,
- Telugu,
- Hindi (Basic)

## **Education:**

• MSc Computer Science, completed at Kongu Arts & Science College, Erode. (Year 2023)

### **CAREER OBJECTIVE**

To secure a position in growth-oriented organization where my latent talents would be nurtured and could utilised my true potential towards growth objective organization and career development.

#### **WORK EXPERIENCE:**

#### • HDFC BANK Ltd., Tamil Nadu, India. - Dec 2023 to May 2024

- Worked as a Sales Officer and the handled products like Current Account & Savings Account (CASA).
- Analysed market trends to identify and capitalize on expansion opportunities.
- Managed end-to-end cash transactions, ensuring operational efficiency from branch opening to closing.
- Swiftly resolved customer inquiries, enhancing satisfaction in retail liabilities and banking services.
- Developed and executed targeted internal sales strategies to optimize performance.
- Proficient in business operations, including client conflict resolution and effective procedure implementation.

#### Reliance Digital Company, Tamil Nadu, India. – Apr 2023 to Nov 2023

- o Ensured optimal shelf stocking and accurate signage to enhance product visibility and attract customers.
- Maintained immaculate organization across sales floor, cash register, and back-store areas, ensuring correct pricing on all items.
- Addressed customer inquiries with effective marketing strategies to promote sales.
- Implemented loss prevention measures to reduce incidents of damage and shoplifting.
- o Actively engaged in morning briefings and meetings, leveraging insights for personal and business growth.

### CAREER SKILL

- Customer relationship management
- Sales forecasting
- Retail operations
- Merchandising
- Time Management & Product knowledge
- Inventory management

#### **DECLARATION**

I hereby declare that all the information furnished above is true and genuine to the best of my Knowledge.

**DATE:** Aug-2024

PLACE: Doha (GOKUL S)