MOHAMMED LAIQ

IT SUPPORT

PROFILE

Energetic, productive and highly skilled IT SUPPORT/ADMIN having more than 2 years' experience working as helpdesk support and assistant system admin.
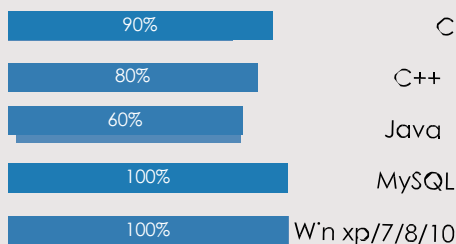
CAREER OBJECTIVE

To work in tandem with a team in a challenging and competitive environment where I can improve my knowledge, capabilities and professional skills and put them to use for the development of the organization

CONTACT

PHONE:
+971-547705295
+971-561268157

EMAIL:
laiq709@gmail.com

SKILLS

90%	C
80%	C++
60%	Java
100%	MySQL
100%	W'n xp/7/8/10

WORK EXPERIENCE

GHANTOOT BUILDING DIVISION
ABU-DHABI, UAE
IT Engineer
APRIL 2018–Present

- Installing new systems and applications, assessing and Implementing upgrades
- Investigating, resolving and closing user reported PC problems and application issues
- Assess security programs. install and manage security systems, conduct updates, create passwords and run check for viruses and spyware.
- Install and configure windows server, provide L1/L2 support.
- Utilize effective backup systems and have in place data retrieval processes in the event of emergencies
- Managed Exchange Client Configuration using MS Office 2003 & 2007.
- Provided Support & Maintenance of Microsoft Office Outlook Web access and Microsoft Office Outlook email, calendaring and scheduling.
- Lowered Spam by 90% using firewall filtering with real term Spam Blacklist for incoming e-mail by installing and configuring and using firewall software.
- Configuring and Managing Local/Network printers and Scanners.
- Managing AVAYA / Panasonic PABX, LAN, Internet Facilities and other networking devices such as Modem, Router and Switch. TCP/IP networking and Configure addressing.
- Site mobilization, including applying & setting up internet/phone connection, networking, processing IT asset requisites as per the site need.

REAL COMPUTERS
KERALA
HELPDESK SUPPORT
DEC 2017 –MARCH 2018

- Installing and configuring all Microsoft operating systems and applications on Desktop Machines.
- Installation and configuration of all company related application on End user machines
- Configuring and Managing Local/Network printers and Scanners.
- Administration and troubleshooting of Backups and Restoration of Us data and when needed
- Managing LAN, Internet Facilities and other network related problem
- Installation and maintenance of Operating System (service packs, patches etc.), Application Software (MS Office, Acrobat Professional, AutoCAD, Primavera,) Printers (Network Printers, Plotters and Local Printers), LAN/WAN.
- Microsoft Office applications installation & trouble shooting includes Outlook 2010
- Creating, Managing and maintain users, Computer and groups

EDUCATION

BACHELOR IN COMPUTER APPLICATIONS

2014-2017

- Srinivas College – Manglore, India

SSLC and Pre-degree

2004 to 2007

- Jaimatha - Kerala, India

PROJECTS EXECUTED

WASTE TO WEALTH

Front end: PHP 5.4, html 5, css , java script

Back end: SQL

This project is used to take scrap and garbage request from people. It maintains all details of garbage collection, user details, and dealer details based on pincode It also maintains recycle life cycle.

CERTIFICATION

- **MCSE**
- **CCNA**

DECLARATION

The above details are true and correct in the best of my Knowledge and belief.

PERSONAL PROFILE

Name   : Mohammed Laiq
Date of Birth   : 26 september 1995
Gender   : male
Nationality   : Indian
Marital Status :Single