

## AKBAR KHAN

### Visa: Residence Visa

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Akbarofc99@gmail.com

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# **Computer Skills**

MS Word and MS Office MS excel. Photo shop cs4.

#### Education

**BS Economics** 

Institute of management

science Pakistan

### language

Can speak, write, and read

fluently. English Urdu

Nationality

### Pakistani

Dob 1992

DECLEARATION I hereby declare that the Information stated above is true to the best of my knowledge.

## **Professional summary**

Seeking a challenging appointment that utilizes my academic knowledge. and experience of years to further gain relevant experiences and develop my interpersonal skills that enhance a successful professional career.

## Work experience

## Cashier

#### Al Accad Department Store (organic food and café) UAE

from Sep 2022 to oct 2023

ROLES

- Scan goods and ensure pricing is accurate.
- Collection of cash whether in cash or credit
- Redeem stamp and coupon.
- Resolve customer complaints, guide them, and provide relevant information.
- Cash handling, keeping records, maintaining register and cash balance on daily bases.
- Answer calls, replying to mails, handling merchandise returns and exchange.
- Making records on daily, weekly, and monthly bases and sending to accounts
- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Knowing our products inside and out so that you can answer questions.
- Processing orders, forms, applications, and requests.

#### Software knowledge

T24, Tally ERP 9. Open bravo, Pos

# **Head Cashier**

Allied Bank Ltd Pakistan from 2018 to 2022 Roles and Responsibilities

- Pass transection accurately and most efficiently in limited time.
- Provided customers with elevated level of service, privacy and confidentiality, and friendly, welcoming attitude.
- Opening of cash safe on time and keeping record on daily base.
- Performing all kind of counter services incudes cash payment, receiving cash, cheques payment and transfer to account, deposit receipts.
- Payment of remittances and keep customer records.
- Receiving utility bills, fee slips, deposit vouchers.
- cash balance, tilly with system and keeping cash in safe drobox.
- Handling customer service, resolving customer quarries.
- Keeping accurate records for all daily cash transactions.
- Operating ATM machine on daily bases.
- Sale and purchase of bons and keeping safe in locker according to date.

## **Skills** Communication Active listening math skills Patience