**CURRICULUM VITEA.**

**Name:** JOSEPH KASIRYE

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**Email:** [kasiry3joseph@gmail.com](mailto:Angellovicky@gmail.com)

Nationality : UGANDAN

Gender : MALE

Marital status: SINGLE

**APPLYING FOR A BARISTA /WAITER POSITION**

**Professional Summary**

Dedicated waiter with more than three years of exemplary service in the food service industry. Committed to providing helpful, fast, and accurate service to patrons. Demonstrate active listening and communication skills to ensure patrons are satisfied and happy. Experience in various settings, including family restaurants, bars, cafeterias, banquets, and room service. Comfortable serving patrons of various age ranges and backgrounds. Determined team player striving to deliver the highest quality service alongside food service staff.

**Skills**

Strong customer service skills, including assessing customer needs, adhering to quality standards, evaluating customer satisfaction, and making the proper adjustments or corrections. Excellent active listening skills and ability to give my complete attention to patrons during busy times. Demonstrated service orientation, always looking for opportunities to serve patrons and assist other employees. Effective at multiple points of sale software systems. Patient and compassionate when serving patrons, making them feel at home at the establishment in which they are eating. Solid background in organizing other waiter staff and hosts, coordinating my responsibilities to ensure a smooth flow of service.

**Work Experience**

**Food Server**

**August2017 – January 2019 (Colline Hotel –Mukono Uganda)**

Took orders from and served food and beverages to patrons.

* Performed consistent check-ins with patrons to ensure satisfaction and addressed complaints swiftly.
* Answered questions about the menu and made recommendations when appropriate or requested.
* Prepared appetizers, salads, and cold dishes.
* Assisted a team of hosts and hostesses by greeting, seating, and thanking customers.
* Communicated with kitchen staff directly and via computers.

**Server Assistant – MariaFlo (Masaka Uganda)**

**August 2016 – June 2017**

* Cleaned tables, removed dirty dishes, and replaced table linens.
* Replenished clean linens, glassware, silverware, and dishes.
* Supplied service staff with food.
* Served patrons with water, coffee, and condiments.
* Cleaned and polished furniture, shelves, walls, and equipment.
* Stocked refrigerators with bottled beer and wines.

**Crew Member –Golf lane (Uganda)**

**Sept 2012 – June 2017**

* Requested and recorded customer orders and totaled orders with cash registers.
* Notified kitchen staff of special orders and shortages.
* Supervised a team of six employees.
* Monitored and ordered food items and kitchen supplies.

**Café Attendant as Barista (seeta Forest INN Uganda)**

**December 2014 – June 2015**

* Brewed coffee and tea.
* Wrapped sandwiches, pastries, and hot entrees for serving.
* Balanced payments and receipts in cash registers.
* Prepared food items including salads, sandwiches, and desserts.

**Currently working :** PALAZZO VERSACE DUBAI HOTEL (EFS Facilities Management)

Housekeeper

**Responsibilities:**

* Dusting and cleaning ceiling vents, surface areas, and counter surface.
* Perform general sweeping, scrubbing, mopping of hardwood, laminate, od tiled floors.
* Using vacuuming equipment’s, vacuum and clean carpets, perform further treatment such as shampoo or stain removal as needed.
* Disposing of trash from bins and containers.
* Polishing furniture and room accessories as needed.

**EDUCATION**

* **Certificate in catering and Hotel management.**
* **U.C.E. (O) Noah’s Ark**
* **P.L.E. St. Benedict Primary school**
* **Barista Certificate**

**LANGUAGES**

**English – Fluent**

**Referees can be provided upon request.**

**I JOSEPH KASIRYE certify that the above information is correct and authentic.**



