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|  |  | FRANCIS MPANGAWAITER/BARISTA |
| ProfileNationality : UgandanMarital status : SingleLanguage : EnglishDate of birth : 07/09/1998Visa status : Employment VisaAm a highly motivated, confident individual with multi-tasking capabilities, with potential to work within a target driven and busy environment. I am able to communicate effectively with people from diverse back grounds and also with a record of success of convincing customers, explaining product features, performing a suggestive up selling and cross selling.I am a pleasant, friendly and hospitable person who works collaboratively with customers ensuring customer satisfactionContactPHONE:+971526187020+971588500840EMAIL:mpanga.frank4@gmail.comHobbiesWatching moviesPlaying foot ballTravelling and touringListening to musicMaking TikTok videos |  | EDUCATIONSAM IGA MEMORIAL COLLEGE2013 - 2016During this time I got my UCE certificate[Uganda Certificate of Education] and also I got a certificate of being one of the best actors in MDD[Music Dance and Drama]SDA PRIMARY SCHOOL2005 - 2012During this time I got my PLE certificate [Primary Leaving Examinations] and also I got a certificate of being the best prefect.WORK EXPERIENCECARREFOUR (E-COMMERCE)2020 – up to date* Picking and collecting customer orders in the selling area.
* Interacting with customers and help to find items of their desire
* Solving customer complaints and questions
* Checking quantity and quality of items before delivered

RIDERS CAFÉ NTINDA UGANDA KAMPALA (WAITER/BARISTA)2018 – 2019* Greeting guests and taking drinks and food orders
* Delivering food from the kitchen to the guests
* Staying attentive to the needs of guests in the dining area
* Present menu and provide detailed information when asked.
* Making an interactive selling and up selling additional products
* Arrange table settings and maintain a tidy dining area

**SKILLS*** Communiate effectively with people from diverse back grounds
* Profient in handling gift wrapping duties
* Skilled in recommending products according to customer requirements and specific interests
* Problem solving and critical thinking
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