

Said Ezzat Mohamed Atwan

Kotor, Tanta, AlGharbia |Saidatwan986@gmail.com |0501617970/01003241443 | 2 Feb 1998 | Single.

2017-2021

Objective

I have many ambitions in working as pharmacy assistant, Fast-learning, Building my strength points in helping pharmacist work more easy.

Education

Faculty of Arts department of tanta university

• Fresh graduate (bachelors degree)

Work Experience

| Company :VodafoneDesignation :Customer ServicePeriod :01/11/2018 - 25/02/2019• Call Centre for 6 months to solve the customer'sproblems and assist clients in relation of the slide andadd some services on-line. | Company :PharmacyDesignation :Pharmacist AssistantPeriod :01/10/2019 - 05/10/2021• Worked as an accountant to review all books, accounts, tax, cash transactions and the inclusion in the programExcel. |
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| • Salesman for Vodafone products as "sim cards and devices". | • Worked as an assistant pharmacist for the sale of medicines and drugs. |
| Enter customer data and add services that he wants to subscribe to it through the system on the line Customer Assistance in regards with customer complains. | Review all incoming and outgoing drugs and to ensure their effectiveness and to make sure of the date of validity. Bore the responsibility for pharmacy management and sales, accounts, how to lead staff for a full year |
| • Promoter of the company's products and Internet connections in terms of prices and the benefits to the customer and try to persuade him to acquire the company's products | |

Trainings/Certificates

- Cashier work experience
- ICDL course
- IT course

Skills

- Microsoft word/power point/excel
- Communication/public speaking
- teamwork

Languages

- Arabic (native)
- English (very good)
- Oriental languages