# PALAK SONI (ISTQB Certified)

ASSOCIATE SOFTWARE TEST LEAD

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## CAREER OBJECTIVE:

Insightful Quality Assurance Engineer, with 9+ years of work experience Software Testing sector. Having served 5 different organizations. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. Excellent reputation for resolving problems and improving customer satisfaction.

## EDUCATION:

- **B.E. (Computer Engineering)** from L.D.R.P. Institute of Technology & Research, Gandhinagar (Gujarat Technological University) with CPI (7.7/10) and CGPA (7.49/10) in 2009-2013 batch.
- **HSC (GSHSEB)** (Science) from M.B. Patel Gyanjyot High School, Ahmedabad with 87.67% in 2009.
- **SSC (GSEB)** from M.B. Patel Gyanjyot High School, Ahmedabad with 87% in 2007.

## PROFESSIONAL SUMMARY:

- 9+ years of relevant experience in Software Quality assurance of Web and Mobile applications as a Manual Tester.
- Having 2+ years of experience in QTP automation.
- Excellent understanding of Software Development Life Cycle and Test Methodologies from project definition to post - deployment.
- Extensive experience in Functional, Integration, System, GUI, Regression, Sanity Testing, Browser Compatibility Testing, Automation Testing, API Testing, Database Testing, Security Testing, Performance Testing and Mobile Responsive Testing.
- Experience in using automation tool such as QTP and Selenium.
- Experience in working Agile (Scrum, Sprint) methodology.
- Experience in Security testing using ZAP and Postman tools.
- Good exposure in using of QTP Integrated Environment.
- Experience in Descriptive Programming using QTP.
- Advanced API Testing using Postman & Newman.
- Database Testing: Mapping of Databases, Knowledge of database query languages.
- Supervised team of 5-7 members.
- Proven ability to lead testing projects from initial conceptualization through implementation in Global delivery model with testing team based both onshore and offshore.

## TECHNICAL SKILLS:

- **Bug Tracking Tools**: JIRA, Bugzilla
- **Test case Management Tools**: Test Rail, Zephyr
- **Project Management Tools**: Trello, QMetry, Zoho, ClickUp
- **Operating System** : Windows, iOS, Android, MAC
- **Programming Languages** : Core Java, VBScript, Basic C, HTML, CSS
- **Communication Tool** : Slack, Skype, MS Team, GChat
- **Testing Tools:** Postman, ZAP, Apache JMeter, MySQL Workbench, SQL Server Management Studio
- **Automated Testing Tools** : Selenium Web driver, HP-QTP/UFT, Tricentis Tosca
- **Testing Framework**: TestNG, JUnit, Data Driven Testing using Property file, Hybrid framework, POM
- **Cloud Based Testing Tools**: Browser Stack, pCloudy, LambdaTest

## WORK  HISTORY:

- **March-2019 to May-2023**: Associate Software Test Lead at KiwiQA Services Pvt Ltd, Ahmedabad.
- **June-2018 to March-2019**: Senior Quality Assurance Engineer at Altumcore Technologies, Ahmedabad.
- **July-2017 to May-2018**  : Freelance Consultant - Quality Assurance Engineer at Altumcore Technologies, Ahmedabad.
- **April-2016 to July-2017**: QA Engineer at Prudent Corporate Advisory Services Ltd.
- **September-2015 to March-2016**: Software Tester at Tailored Solutions Pvt. Ltd., Ahmedabad.
- **November-2014 to September-2015**: Freelance Consultant–Quality Assurance Engineer at Altumcore Technologies, Ahmedabad.
- **July-2013 to November-2014**: Junior Software Engineer at Elitecore Technologies Pvt. Ltd., Ahmedabad.

## ROLES  &  RESPONSIBILITIES:

- Carried out day-to-day duties accurately and efficiently.
- Worked with customers to understand needs and  provide excellent service.
- Understanding  the  business  requirements, application, and its components.
- Developed and executed the Automation Test Scripts.
- Reviewing the Test Reports and Preparing Test Summary Report.
- Implemented automation using Selenium Web Driver, JAVA, Selenium Grid, Maven, and JMeter.
- Worked within applicable standards, policies and regulatory guidelines to promote safe working environment.
- Led projects and analyzed data to identify opportunities for improvement.
- Supported product managers and development teams across phases of testing from planning to execution, troubleshooting and reporting within high-volume, agile environment.
- Met tight deadlines to satisfy client demands and project timelines.
- Optimized test cases to maximize success of manual software testing.
- Checked configuration files and logs to uncover root causes of problems.
- Trained and guided onsite and offshore team members in quality assurance standards, policies and procedures.
- Collaborated closely with clients to better understand entire project scope.
- Delivered outstanding service to customers to maintain and extend relationships for future business opportunities.

## PROJECT  SUMMARY:

- **Web Project**: BSS BillCall, BSS RA, BSS FMS, Preseason Planner, Plate Essentials, AirSmile, Editage Online System (STP), SlangApp, My Medical Exams, PlutosPizza, Fijikava, LIFEGOODS, FundzBazar, CRESTEL.
- **Mobile Project**: Plate Essentials, AirSmile, SlangApp, My Medical Exams, FundzBazar, BeSeated.
- **Domain Cover**: Telecom, Billing, Social Media, E-Commerce, Travel, Education, Entertainment, Healthcare, Revenue Assurance, Fraud Management, E-Booking, Fintech.
- **Technology**: PHP, React Native, Java, Word Press, Shopify, .NET
- **Data base**: MySQL, MongoDB, Oracle 9i & 10g

## CERTIFICATIONS:

- 2023-01  Automation Testing using Selenium Web driver
- 2022-08  Leadership Training
- 2022-08  Database Testing using SQL Server Management Studio
- 2022-07  SCRUMstudy - Scrum Fundamentals Certified (SFC)
- 2022-07  SelectorsHub - Test case Studio Certification
- 2022-07  SelectorsHub - SelectorsHub Certification Program
- 2022-06  Inflectra Corporation - Spira Fundamentals (ISP-100)
- 2022-06  BlazeMeter University - Apache JMeter™
- 2022-05  Tricentis Automation Specialist Level 2
- 2022-04  Tricentis Automation Specialist Level 1
- 2022-03  ISTQB - Certified Tester Foundation Level (CTFL)
- 2022-01  Advanced API Testing using Postman & Newman

## ACHIEVEMENTS:

- Awarded with most valuable 'Marathon Project Award' for 'Team Panamax' in '2022'.
- Awarded with 'Rising Performer award' in '2021'.
- Awarded with 'Certificate of Appreciation' in '2019'.
- Awarded with 'Certificate of Appreciation' in '2016'.
- Awarded with 'Certificate of Employee Excellence' in '2014'.

## PERSONAL  DETAILS:

- **Full Name**: Palak Neel Soni
- **Spouse Name:** Neel Ashvinkumar Soni
- **Birthdate:** 08/10/1991
- **Marital Status:** Married
- **Nationality**: Indian
- **Hobbies**: Cooking, Photography, Travelling, Music
- **Strengths**: Collaborative, Flexible, Honest, Dedicated, Positive attitude
- **Weakness**: Sensitive, Too detail-oriented