

RAGHAVENDRA RAO

LOGISTICS & SUPPLY CHAIN

MOBILE: +971 50 7594439

EMAIL: rao.ra1982@gmail.com



Results-driven Senior Logistics and Warehouse Manager with over 18+ years of experience in managing complex logistics and warehouse operations across multiple locations. Proven expertise in optimizing supply chain processes, reducing costs, and ensuring efficient delivery of goods. Proficient in using technology to enhance logistics efficiency. Strong leadership skills with a track record of building and leading high-performing teams.

PROFESSIONAL EXPERIENCE

AL DOURI GROUP (FMCG) • Dubai, UAE

Logistics & Warehouse Manager (Apr 2022 – Till Date)

- Overseeing all logistics and warehouse operations, including receiving, storage, Transport and Export.
- Managing a team of 70+ employees, which includes Transport (30 Vehicles), Import and Export (50 shipments monthly), and Warehouse (4500 Pallet Position // 5000 Sq. M.).

Collaboration: Working closely with other departments, such as sales, stores, procurement & production, to align logistics strategies with overall business objectives.

Cost Reduction: Implementing cost-saving measures and optimizing supply chain operations to reduce transportation, warehousing, and overall logistics costs.

Inventory Management: Developing and implementing effective inventory management strategies to minimize excess inventory while maintaining adequate stock levels to meet customer demand.

Compliance and Regulations: Ensuring compliance with relevant industry regulations, customs requirements, and international trade laws.

Improved Efficiency: Streamlining processes, reducing lead times, and increasing overall operational efficiency in the supply chain.

Team Leadership: Building and leading a high-performing logistics & warehouse team, fostering a positive work culture, and providing training and development opportunities for team members.

Customer Satisfaction: Ensuring timely and accurate order fulfilment, effective communication with customers, and addressing customer concerns promptly to enhance overall customer satisfaction.

Supplier Relationships: Establishing strong relationships with suppliers, negotiating favourable terms, and ensuring timely deliveries to maintain a reliable supply chain.

Project Management: Successfully leading and executing logistics-related projects, such as setting up new warehouses and relocations from Sharjah to Dubai, process improvements (transport and warehouse) and system implementations (Sample, GRV & Invoicing).

Performance Metrics: Implementing key performance indicators (KPIs) and tracking metrics to monitor and measure the performance of the logistics & warehouse operations, such as for Outbound (Invoicing, Scheduling, Picking, Loading, and On-time delivery) and for Inbound (Follow-up on dox, Customs clearance, Transportation, Offloading, and Stacking)

HIRA INDUSTRIES (Insulation / XLPE / RUBBER) • Dubai, UAE

Logistics & Warehouse Manager (Nov 2020 – Apr 2022)

WEBCOR DMCC (FMCG) • Dubai, UAE

Procurement & Logistics Officer (June 2017 to June 2020)

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APPAREL GROUP (RETAIL) • Dubai, UAE

Senior Logistics Officer (July 2015 to June 2017)

RISE AUTOMOTIVE TRADING L.L.C. • Dubai, UAE

Logistics and Warehouse Officer (May 2012 to November 2014)

AGILITY LOGISTICS L.L.C. • Dubai, UAE

Customer Service Team Leader (April 2007 to January 2012)

AL ESHAM General Land Transport L.L.C. • Dubai, UAE

Operation Officer (Oct 2004 to Apr 2007)

EDUCATION & CREDENTIALS

- Bachelor of Business Administration, 2005 (Attested).
- Post Graduate Diploma in Logistics & Supply Chain Management, 2014(Attested).

TECHNICAL PROFICIENCIES

Microsoft Office Suite (Excel, Word, & PowerPoint) | SAP | GP/ARCH | Oracle | WMS | Navision | ERP | EXCEED.

SKILLS

- Extensive knowledge of logistics and supply chain management.
- Strong leadership and team management skills.
- Proficient in using technology to streamline logistics processes.
- Excellent organizational and time management skills.
- Strong communication and negotiation skills.
- Analytical and problem-solving skills.

CERTIFICATIONS

Professional Development: Supply Chain Professional (International Purchasing & Supply Chain Management, 2009) | Logistics & Supply Chain Management (Career Institute, 2009) | ExecuTrain, Microsoft Office 2007

PERSONAL DETAILS

Date Of Birth: 19/08/1982

Nationality: Indian

Language: English, Hindi

Visa Status: Employment

Driving License: UAE & India

REFERENCES

Available upon request