

[Contact Details](#)



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[Present Address](#)

Bur Dubai, Dubai.

[Personal Data](#)

Date of Birth: 19-04-1995

Nationality: Indian

Marital Status: Single

Lang. Known: English, Hindi,
Malayalam

Visa Status : Visit visa

AKMAR M YOOSUF

[Career Objective](#)

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends.

[Career Summary](#)

1. Telecaller - 2020 to 2022.

Global link International ,Bangalore, India

Achievements :

Awarded as the active team member for achieving the target.

Rewarded as the best Star of the month few times.

Awarded as the Best Employee.

2. Jr. Site Engineer- 2018 to 2019

Nallu Technical Services LLC ,Dubai, UAE

3. Jr. Telecom Engineer – 2017 to 2018

Idea Celullar Ltd, Kochi, India

[Education Qualification](#)

- 1) B.Tech in Electrical and Electronics Engineering, KMEA Engineering College, Ernakulum – year 2012 to 2016.
- 2) XII from SDPY HSS , Palluruthy – year 2010 to 2012

[Computer Knowledge](#)

MS-Excel, C++, C, Python Basics, SQL

[Skills](#)

- ☐ Able to work under pressure with ease and efficiency
- ☐ Strong communication and interpersonal skills
- ☐ Can work effectively in a multicultural environment
- ☐ Dedicated to maintain high quality customer satisfaction
- ☐ Achievement and result oriented with an ability to manage change with ease

Work Experience

Telecaller BPO

Duties and responsibilities

- Answering incoming calls and responds to customer mails.
- Noting the important details of each conversation.
- Addressing client's uncertainties, grievances and suggestions on time.
- Recording all successful and unsuccessful attempts to close the deal.

Jr. Site Engineer - Nallu Technical Services LLC, Dubai

Duties and responsibilities

- Discuss and plan the progress of the project with team mates.
- Analyze the progress of the project and report to the management.
- Maintains the budgets and does the valuable purchasing accordingly.
- Gained a quality experience in supervising the construction division.

Jr.Telecom Engineer - Idea Celullar Ltd, Kochi

Duties and responsibilities

- Monitoring and providing 24/7 technical support for the network connectivity.
- Maintain the quality of service in cellular networks.
- Communicate with the customers to know the feedback and to improvise the connection.
- Worked under the TTH solutions.
- Visit sites to take the report and provide technical assistance.

Declaration: -

I hereby declare that the information provided above is authentic and true to the best of my knowledge and belief.

(Akmar Yoosuf)