# N. Sabari Rajan

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**Profile in Nutshell:** A seasoned professional with over 30 years of multi-faceted experience Banking Operations, Risk Management, Client Relationship Management in Banking & BFSI Sectors

# **Key Strengths**

- Extensive domain expertise of over 30 years in banking and financial services industry
- Core expertise in managing banking operations with key focus on optimal utilization of resources
- Result oriented approach for streamlining routine operations for enhanced operational effectiveness
- Successfully identifying potential opportunities, high-yielding services and products as well as thriving to achieve specific targets at branch level
- Forensic analysis of documents at all stage
- Successfully managing due diligence, delinquency analysis, effective decision making for loan sanction/disbursement with least turnaround time
- Demonstrated abilities in cementing healthy relationship with the customers for retention and repeat business
- Motivating the workforce towards accomplishing business and corporate goals
- Excellent interpersonal, communication and analytical skills
- Adaptability to any organizational and socio-cultural milieu
- Building a successful team and inculcating ethos and infusing motivation amongst team members with prime focus towards attaining organizational objectives
- Exceptional organizational skills to facilitate business growth and continuous improvement

# **Key Achievements & Milestones**

#### **National Pension System (Reliance Capital)**

 Heading Operations team for operation, compliance, coordination with sales team for business development

### **Business Correspondent (Reliance Money)**

- Establishing and managing entire operations and Business Correspondent (BC) business
- Formulating and implementing risk policies
- Evaluating business framework for monitoring effectiveness and deviation, if any

#### **Accounts Payable (Reliance Securities)**

Initiated an active process to reduce turnaround time and auto credit facility

#### **Banking Services (Indian Bank)**

- Successful and immaculate track record in managing entire banking operations
- Immaculately discharging responsibilities associated with system department of the Bank in managing day-to-day system administration, insurance, ATM, AMC & SFVM.
- Developing the culture of togetherness amongst the fellow colleagues so as to accomplish organizational objectives to ensure growth and repute

#### **Last Job Profile**

Working as Financial consultant to Kalvi Group of companies, Madurai and Cadd technologies school of design Pvt. Ltd, Coimbatore.

#### **Previous Job Profile**

A. Chief Manager in Reliance Money Infrastructure: Head Operations NPS (National Pension System) of Reliance Capital - POP appointed by PFRDA. (Apr'16 –July'21)

**About Reliance Money Infrastructure:** Owned by Reliance Capital, part of ADAG, Reliance MoneyInfrastructure offers a wide range of services including Equities, Commodities, Derivatives, Wealth Management, Investment Banking, Distribution of Financial Products, Insurance Broking, Money Transfer Services and Gold Coin distribution through different associate companies.

### **Job Responsibilities**

- Business development of NPS by accompanying sales team to corporate
- Training sales force regarding NPS
- Guiding operations team in day to day affairs
- Compliance, Coordinating with auditors

Chief Manager (Operations, Banking Correspondent) at Reliance Money Infrastructure (Nov'14 – Mar'16)

## **Job Responsibilities**

- Establishing and managing entire operations and Business Correspondent (BC) business
- Appointment of Field Agents, undertaking due diligence, generating codes
- Providing required training to the Agents & the Teams
- Coordinate with the Agents/Banks for managing day-to-day operations effectively
- Reconciliation, coordination with the Finance Department for TDS & Service Tax liabilities and return certificates to the Agents
- Raising Invoices & Resolving the queries, if any
- Formulating and implementing risk policies and guidelines for business and periodic evaluation of extant risk policies
- Risk monitoring and reporting; Evaluating business framework for monitoring effectiveness and deviation, if any
- Developing and implementing Risk Appetite framework
- Monitoring KRIs of the Agents; bringing any potential risk changes to the notice of senior management
- Assuming a key role in managing audits/inspection internally and externally.

# B. Senior Manager (Finance) at Reliance Securities (Jun'08-Oct'11)

**About Reliance Securities:** Reliance Securities is one of the India's leading retail broking houses, providing access to a large array of financial offerings to the clients. It provides trading offline through variety of means I.e. Call & Trade, Branch Dealing Desks and network of affiliates.

# Job Responsibilities

### I. Accounts & Finance Activities

- Auditing of sub-brokers; overseeing distributor agreements with related to KYC and Account opening norms
- Verifying/approving branch expenditures and administrative expenses at HO
- Verifying and posting of expenses
- Preparing Bank Reconciliation Statement (BRS) of Bank Account

- Auto credit processing of expenditures pertaining to branches
- Assuming a key role handling audits/inspection (internally) and externally by regulators like SEBI & stock exchanges etc.

#### II. settlements (Equities & Commodities)

- Managing daily Pay-ins & Pay-outs files for settlements
- Handling MIS of Funds (Equity, Derivatives & Commodities)
- Bank Reconciliation

# C. Asst Manager in Indian Bank (May'92-Jun'08)

About Indian Bank: Indian Bank is an Indian state-owned financial services company established in 1907 and headquartered in Chennai, India. It has 20,140 employees, 2565 branches and is one of the top performing public sector banks in India.

### **Job Responsibilities**

#### I. Banking Operations & Loans Department

- Maintenance and reconciliation of clearing account, processing of Service Tax & TDS apart from managing routine banking operations
- Appraising loan proposals; Risk analysis and scrutinizing relevant documents; Disbursing various kinds
  of loans in compliance with the Bank's credit policies; Ensuring accurate underwriting;
  Collecting/scrutinizing post disbursal documents

### **II.** Client Relationship Management

- Managing customer-centric banking operations, forwarding customer instructions to concerned department
- Ensuring customer satisfaction with shortest turnaround time.
- Suggesting most viable solution to clients after understanding their specific requirements
- Cultivating lasting relations with clients for ensuring retention and repeat business

### **III.** System Implementation

- Understanding the technical and functional specifications.
- Testing, troubleshooting and debugging of the application.
- Managing smooth implementation and testing of the application.
- Provide post-implementation and maintenance support for application / software.

### **Educational Qualification**

- Post Graduate in Mathematics with 75% marks (1991)
- Graduation from Bharathiar University, Coimbatore with 71.4% (1989)
- Certified Associate of Indian Institute of Bankers (2007)
- MBA (Distant) from Bharathiar University, Coimbatore with 55% marks (2014)

# **Certifications, Training & Seminars**

- Successfully cleared the DP Examination conducted by NSDL
- Participated in migration of TBC to Core Banking environment

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ce:	(N. Sabari Rajan)