

OBJECTIVE

To grow in a job which I am passionate about and to be successful in it, also to experience and learn new things by which I can sharpen my skill sets which in turn will make my career grow in a better way.

EXPERIENCE

Zudio

August (2021) - January (2022)

Customer Relationship Officer(PART TIME)

Worked to rectify issues experienced by individual customers as well as aim to improve the organization's overall customer satisfaction ratings.

EDUCATION

Indira Gandhi National Open University

2021-2023

Master of Arts in Sociology

Frankfinn Institute Of Airhostess Training

2021

Frankfinn Post Graduation Diploma in Aviation, Hospitality, Travel and Customer Service

Kerala University

2021

Bachelor Of Arts in History

Board of Higher Secondary Certificate

2018

Humanities

88%

ACHIEVEMENTS & AWARDS

National Skill Development Corporation Certificate for the role of Front Office Associate.

TECHNICAL SKILL

MS Office

Amadeus

Fidelio



FATHIMA ANZAR

@ anzarfathima4@gmail.com

+971504123095

Aneeqa Tower
Near Al Nahda Park,
Al Nahda, Sharja.

SKILLS

Listening

Problem Solving

Communication and interpersonal skills

Leadership and organizing skills

LANGUAGES

English

Malayalam

Tamil

INTERESTS

Participating in social Activities

Singing

Craftworking

Travelling

REFERENCE

**Jyothi S Kumar - "Air Asia,
Trivandrum"**

Assistant Manager
anzarfathima4@gmail.com
+91 82898 49760

STRENGTHS

Hardworking
Optimistic
Decision Maker
Multitasking
Adaptive and quick learning ability

Sibin Shukoor - "Frankfinn Institute Of Airhostess Training, Trivandrum"

Head Of Department (HOD)
HOSPITALITY
anzarfathima4@gmail.com
+917736442285,+974 7712 6926

Al-Ameen.U - "Zudio"

Store Manager
ameenthameensameen6@gmail.com
+91 98958 90719

PERSONAL DETAILS

Date of Birth : 02/06/1999
Marital Status : Single
Nationality : Indian
Passport Number : U5110297
Gender : Female
Height/Weight : 154cm/58kg