

SHAHIDATH KAULA

Front Desk/ Customer Care

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WORK EXPERIENCE

- **Customer Care Executive, DR Courier & Cargo**, Dubai, United Arab Emirates(Jan 2021 to Jun 2021)

EDUCATIONAL BACKGROUND

- **Hira Women's College**, Mangalore, **BA**, 2022, English
- **Kumbala Academy**, Kasaragod, **Higher Secondary**, 2018, Commerce & Computer Application

SKILLS

- excellent communication skills in written and verbal both Ø proven customer support experience or experience as a client service representative Ø track rec

PERSONAL BACKGROUND

- **Birthday:** - 1999-03-10