

# RESUME



**MUHAMMED ASHMIR PP**

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Contact No: +971521271700

## Objective

Courteous Airline Ticketing Agent who routinely exceeds passenger expectations in a consistently fast-paced environment while maintaining quality standards. Skilled at securing passenger reservations and effectively handling an assortment of booking issues. Specialize in database management and customer relations.

## Skill Set

- Pleasant demeanor.
- Good in building & maintaining relationships.
- Problem solving ability.
- Organization skill and time management skills.
- Computer proficiency.
- Communication skill.

## Educational Qualifications

➤ **Foundation IATA travel & tourism (akbar academy of aviation studies, Calicut, India)** ➤

**HSE** from panoor GHSS Govt. of Kerala with 75% marks (2012-2013).

## Project undertaken

**Project report** : abudhabi international airport

**Duration** : 1 month

## EXPERIENCE

Season star travels llc , Dubai,UAE

Travel consultant ,call attender , Coordinate transportation, accommodations, and itineraries for domestic and international trips for clients based on client's needs, budgets, and expectations.

## Indenship

**Date of joining :** 02-05-2018 to 29 - 09 - 2018

**Post :** Ticketing and Ground handling staff

**Organization :** COCHIN INTERNATIONAL AIRPORT.

**Description :** domestic & international airport.

- Ticketing.
- Customer help desk.
- Boarding pass clearance.
- Office clerical works.
- Attending incoming calls and passing information.
- Posted schedule changes online and informed clients directly.
- Handled internal and external communications.
- Consistently offered a high level of customer service.

### Languages Known

No.	Language	Read	Write	Speak
1	English	Yes	Yes	Yes
2	Malayalam	Yes	Yes	Yes
3	Arabic	Yes	Yes	YES
4	Hindi	Yes	Yes	Yes

### Personal Details

- Date of Birth : 18/06/1999
- Gender : Male
- Age : 22
- Father's Name : Mr.Basheer PP.
- Marital Status : Single
- Nationality : Indian
- Passport Number : R4205942 ( INDIA )
- Date Of Issue : 23/11/2017
- Date Of Expiry : 22/11/2027
- Driving License : LMV/HMV No:58/16803/2017 ( INDIA ) ● Address :  
AL KARAMA, DUBAI

### Declaration

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief.

Place:

Date: