

**CURRICULUM VITAE****Syed khaja Mohiuddin****Mobile: +971555044557**✉ [mohiuddinsyed190@gmail.com](mailto:mohiuddinsyed190@gmail.com) ✉**Personal Data**

Date of Birth : 12-4-1990  
Age : 29 yrs

Gender : Male

Nationality : Indian

Religion : Islam

Marital Status : Unmarried

Passport No : j0236265

Date of Issue : 05-07-2020

Date of Expiry : 05-07-2025

**LANGUAGE KNOW**

- ✓ English
- ✓ arabic
- ✓ Urdu
- ✓ Hindi

**driving licence :yes( U.A.E)****CAREER OBJECTIVE**

Interested to work in an institution wherein I can exploit my knowledge to the maximum and also use my inter personal and communication skill, ability to establish and maintain healthy relationship with all levels of staff, management . To do the tasks at hand in systematic manner and excel in executing the job with my analytical and problem solving skills, and work for the development of the company.

**PROFESSIONOL STRENGTH**

- Self motivated and positive attitude
- Good communication and presentation skills

**ACADEMIC CREDENTIALS**

- **Bachelor of commerce(O.U)**
- **Intermediate**
- **Ssc from**

**PROFESSIONAL EXPERIENCE****Huawei mobiles HUAWEI (2 years)**

*An in-depth knowledge with Huawei mobiles a leading smartphone brand.*

**Job Responsibilities**

- Communicating directly with customer
- Demonstrate and provide information on Huawei mobiles promoted product and service.
- Gaining a through understanding of every customer needs in order to offer them the best solution.
- Creating positive image and lead consumer to use it.
- Keeping update with new product development and new feature.
- Trained customer on the setup and maintenance of mobile phone.
- Compare company new product and improve technology feature with competitor product.
- Achieved daily sale goal by cross selling and promoting additional product.

### **store responsibility**

- Training to internal staff.
- Keep high level of product knowledge and selling skills to update the team.
- Coaching based on the requirement.
- Motivational meeting with team to enhance their potentials and abilities.

### **worked location** (northern emirates)

- Axiom (current location)
- Emax (fujairah)
- AMT (fujairah)

### **PROFESSIONAL EXPERIENCE**

#### **Alcatel mobiles (3years)**



*An in-depth knowledge with Alcatel mobiles a leading smart phone brand.*

#### **Job Responsibilities**

- **Successfully assisted customers with product selections and purchase..**
- **Gaining a thorough understanding of every customers needs In order to offer them the best solution**
- **Create a positive image and lead consumers to use it.**
- **Keeping update with new product development and features**
- **Make sure all the required quantities of products are displayed in the showroom and eliminate the stock shortage**
- **Inventory Management(Stock issue)**

### **worked location**

- Lulu barsha (dubai)
- Plug-ins Marina (Abu Dhabi)
- Carrefour AL Saqar (Abu Dhabi)
- Carrefour Marina (Abu Dhabi)

### **customer relation manager**

#### **(icici lombard general insurance) Pvt Ltd India (2years)**

- Responded promptly and resolved customer inquiries and complaints.
- Investigated and resolved service issues and/or product problems.
- Forward customers requests and unresolved issues to the designated resource by communicating and coordinating with internal departments.
- Wrote and kept accurate records of discussions and correspondence with customers.
- Explain Product detail to new customer
- Follow the case and get it resolve.
- Learned about products and services, kept up to date with changes.

