

RESUME

Name: JIJO THOMAS		
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OBJECTIVES:

To obtain a challenging and responsible position in **Telecommunication / Computer Networking** sector or in **Project Execution/ Service assurance/ Management field** offering advancement opportunities which will develop and actively utilize my acquired skills, abilities and knowledge.

SUMMARY / DOMAIN KNOWLEDGE:

- **Bachelor of Engineering** in Electronics & Communication **with 5 years** work experience in **Network troubleshooting** and 2 years in **planning and survey**.
- Well versed with integration (installation/commissioning/configurations) and troubleshooting of **Routers / Switches / Modem**.
- Knowledge in **BGP, OSPF, HSRP, Optical Fiber Technology (Wireless Antenna (UBR), Monitoring Networks, Microwave Transmission**.
- Hands on experience on **PRI Tester, Optical Power Meter, OTDR and Multimeter, OWS, Remedy, NetBoss, Spectrum and CISM**.

ACHIEVEMENTS

- **ERICSSON CHAMPION: Performance Excellence Award Q1-2016**.

WORK EXPERIENCE:

- **Organization 1 : Mercedes Benz Research and development India** (Pay role: Microland)
- Duration** : Jan 2019 – Till date
- Designation** : **Senior Engineer**
- Location** : BENGALURU.

Responsibilities: Solving Trouble / Change Tickets, Monitoring / Scheduling Network Maintenance.

➤ **Organization 2 : HUAWEI TECHNOLOGIES INDIA PVT LTD**
(Pay role: Steelman Telecom Pvt Ltd)

Duration : March 2018 – Jan 2019

Designation : GNOC Engineer (L1)

Location : BENGALURU.

Responsibilities: Monitoring **ISP** networks, **MICROWAVE** Networks and **Data** networks, reporting **NHQ** team, **Raising Trouble Tickets**, coordinating vendor teams.

TOOLS Knowledge:

Remedy(Ticketing), NetBoss XT & Performance, U2000, SOEM(service over element monitoring), OWS(Operational Web Service), Putty.

➤ **Organization 3: Reliance Communications Ltd Project Kannur & Kasergod Area**

Sl No	Payroll Company	Organization	Designation	Time period
1	Reliance Communications Infrastructure Ltd	Reliance Communications Ltd	Executive	12/10/2017-15/03/2018
2	Essjay Ericsson (P) Ltd	Ericsson	Junior Engineer	16/04/2015-11/10/2017
3	GI Staffing Services Pvt Ltd	Ericsson India Pvt Ltd	FA Engineer	01/12/2014-15/04/2018
4	GI Staffing Services Pvt Ltd	Alcatel-Lucent Managed Solutions India Pvt Ltd	SD Engineer	15/7/2013-30/11/2014

Responsibilities in Reliance Communication Project:

- ✓ Planning of **FIBER, COPPER (ADSS,UG),UBR** as Last Mile network for Basic Services (ie) Data Lines(DIA,BIA), Leased line(VPN,LL).
- ✓ **Planned Events** for Network Expansion, up gradation, Optimization and Migration.
- ✓ **Site survey, Installation, Testing & Maintenance** of **E1 PRI** for EPBX functionalities, **MPLS/VPN/LL/DIA** circuits, **Configuration** of **CISCO & Maipu Routers, Techroutes**.
- ✓ Responsible for the **training** of field engineers, keeping **SLA**, follow-up for **escalated** fault tickets.
- ✓ Documentation of cluster workflow, **managing** vendor team, timely reporting to **NHQ**.
- ✓ Planning improvement plan for each monthly for providing uninterrupted service.

OTHER SKILLS

- ✓ Operating system : Microsoft Windows 98/2000/XP, 7, 8, 10.
- ✓ Application software : Microsoft Excel, Microsoft power point, Microsoft office.
- ✓ Electrical works : Wiring, Circuit designing, Panel Board Wiring.
- ✓ CCNA : ROUTING AND SWITCHING

ACADEMIC QUALIFICATIONS

Degree	Institute / College	Year of Passing	Marks
Engineering in Electronics & Communication	Srinivas institute of Technology Mangalore (Visvesvaraya Technological University Belgaum).	2013	60%
Plus Two (Science stream-CBSE Board)	St. Mary's Convent Sr. Sec school, Alakode	2009	68%
Seconday School leaving Certificate (SSLC) (10 th -CBSE Board)	St. Mary's Convent Sr. Sec school, Alakode	2007	71%

PERSONAL PROFILE

Date of Birth : 28th Feb 1991

Sex : Male

Marital Status : Single

Nationality : Indian

Passport No : K 6694210

Languages Known : English, Malayalam.

DECLARATION:

I hereby declare that above information is correct to the best of my knowledge and belief.

Place: Bangalore

Jijo Thomas