



FERZIN . A
aferzin47@gmail.com
Mob No : +971545791662

Current Address
Sharjah
Rolla

Personal Data

- Date of Birth : 25th May 1997
- Gender : Female
- Nationality : Indian

Languages Known:

- English (Fluent)
- Hindi (Fluent)
- Malayalam (Fluent)
- Urdu (Fluent)

Passport Details

Passport No : R5065814
Valid : 20/05/2028
Place of issue : Kozhikode.

Personal Reference
Safwan
CSA at SHJ Airport
Mob : +917012576977

Profession References
Munaf Shaikh
Sr .Cust Svcs .Rep
Saudia Arabian airlines – CCJ Airport
Off No: 9819325679

CURRICULUM VITAE

Career objective

- To utilize my skills as Executive in a highly competitive environment that offers a good chance to grow & enough opportunities to learn.
- To utilize as well as enhance my present knowledge while working towards the growth of the organization.
- To make noticeable presence in the corporate world by putting in hard work and sincerity in every endeavor.

Professional Experience

COUNTRY CLUB HOSPITALITY AND HOLIDAY LLC

Sales Executive (Nov 2018 - June 2019)

BHADRA INTERNATIONAL (PVT LTD)

Worked as CSA -1 at Calicut International Airport for Saudi Arabian Airlines (2019-20)

HiLITE BUILDERS (PVT LTD)

Worked as Customer Relations Executive (Dec 20 -Sep 21)

Qualifications & Credentials

Qualification	Name of institution	Year
BBA	BBA in Airport & Customer care management (Bharathiar University)	2017-2019
Diploma	Diploma in Airline Ticketing and Travel Management	2017 -2018
IATA	IATA-UFTAA Foundation in Travel & Tourism with Galileo	2017-2018
DGR	DGR (Category 9)	2019
HSE	CIRHSS Calicut Kerala	2015
SE	St Marys English Medium School , Calicut Kerala	2013

Interpersonal Skills

- Courteous, personable and good communication skills with positive attitude.
- Enjoy dealing with people, honestly and responsible
- Committed to achieve desired goals & objectives.

System Knowledge

MSO,Amadeus,Galileo,Sabre.