Muhammed Nasih

CUSTOMERS SERVICE AGENT

CAREER OBJECTIVE

To be eminent & professional personality in an industry and utilize my skills and abilities that offers professional growth while being resourceful, innovative flexible and to confront challenges in a competitive environment.

CONTACT

65 Mansoora, Doha, Doha-Qatar, Qatar muhammednasih91@gmail.com 0097430203576

PROFESSIONAL EXPERIENCE

CUSTOMER SERVICE AGENT @ QATAR AIRWAYS

August 2016 - Present

Handling flight all Qatar Airways flight and MEA ,Himalaya ,British airways, Royal morocco ,

- Senior Logistic Assistant with Etihad Airport Services Catering since December 2011.to July 2016
 (Handling flights all Ethiad flights and UAE presidential flight VIP and VVIP flights Royaljet UAE Army flights)
- # Worked as a Customer Support executive with Genisys Software, Banglore (From Nov 2010 to Oct 2011)
 # Worked as an Office Boy with Barclays Bank (Man power supply from Imdad, Dubai) from Dec 2006 to Sept 2010.# Worked as Catering assistant with Hotel Grand Ashok In-flight catering, Banglore, India. (from June 2002to March 2004).

EDUCATION

CORPORATIONS, DIPLOMA @ UNIVERSITY OF KERALA (4.0)

May 2005 - December 2006

Courses

 Computer Applications from CEMEX Management Pvt Ltd ,Banglore.
 Pre- degree Course from Calicut University. Kerala.
 SSLC from Board of Public Examinations, Kerala.

ACHIEVEMENT

• Safe Forklift Operations course from Safety Zone S&S Consultancy. Airside Safety Training from ADIFC Aviation Security Awareness(GCAS) Etihad Aircraft Door opening license Forklift license – UAE.

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COURSE

 Basic security Awareness training (Qatar Airways)
 Handling bomb threat call course
 HIA- general security Awareness training course
 Aviation security Awareness training Airside safety Awareness course
 TBT- basic fire Awareness course
 Office and information security
 Awareness course

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LANGUAGES

ENGLISH ARABIC HINDI

Professional Working Proficiency

PERSONAL DETAILS

Date of Birth : 25th May 1983.

Nationality : Indian
Passport No : N5942580
Marital Status : Married

Gender : Male

The above said particulars are true to the best of my knowledge and I do comply with this.

Yours sincerely

MUHAMMED NASIH Place; Doha

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