

Resume

Personal Information

Full Name Yasser mahmoud mohamed basma

Phone Number 00971502705504

Email Address yass9922@gmail.com

Major name Yasser mahmoud

Gender male

Date Of Birth Egypt /1979-4-1

Marital status married

Nationality Egyptian

Address UAE(dubai) and Egypt /address in Egypt / (mansoura city- toreel el gededa)

Experience Year 10

About working as customer service and call center /sales / Banker in adcb Bank and also in aviation field.I was working hard under pressure with high level of spirite of team work also handelling skills and customer oriented attitude. with high communications skills & good knowledge.. and driving license is also available



Social media



+971502705504

Qualifications

Name of certificate	Place of study	Graduation date	General Average
Faculty of commerce	Mansoura university	2000-1-13	good

Experiences

Job	Place of work	Period	Details
working as customer service supervisor in private company in the UAE (supporting financial field) .. and working also in other company supporting bank services and worked in the UAE ..bank	Most in the UAE	2016-8- - 2006-5-23 24	working as customer service supervisor also call center ,handling skills and customer oriented attitude, assisting the staff also to help the customer's inquiry and assessing to solve his issue and also worked in dubai airport as customer service supervisor and in sales also

Languages

Name	Level
Arabic / English	excellent

Personal skills

- > working hard , team work ,working extra time if required ,support work - excellent

Interests & Hobbies

- > football & music