



CONTACT & OTHER DETAILS



: Dubai, UAE



: +971564815635 (UAE)

Nationality : Indian

DOB : 17-01-1993

Visa : Visit

Marital Status : Single



sanoopkannada46@gmail.com

SKILL HIGHLIGHTS

- Management skills
- Customer service
- Strong decision maker
- Complex problem solver
- Leadership
- Focused
- Best communicator

SOFTWARE SKILLS

Auto CAD2017-Mechanical
OFFICE Suites (Microsoft Office)
Microsoft Word
Operating system worked on windows 10
IT Proficiency

LANGUAGES KNOWN

English
Hindi
Malayalam
Tamil

SANOOP PAYYANAT

Automobile Engineer



Profile Summary

- Young energetic Automobile Engineer with more than 6 years' experience in automobile industry. Got experienced in Vehicle inspection, Diagnosis, Service assisting and customer relationship.
- Successfully managing, reviewing and monitoring projects focusing on customer service, quality, productivity and attaining timely completion.
- Good awareness of all aspects of HSE measures needed in a project.
- Possess Excellent Interpersonal, analytical & negotiation skills of utilizing a process-oriented approach towards accomplishment of cost, profit, service and organizational objectives.
- Skilled in determining the best and logical sequence of operations, effect and its implementation in the commercial process.
- Expertise in numerous quality assurance of operations, effect and its implementation in the commercial process.
- Strong oral and written communication skills in English.



Experience (6+ Years after Graduation)

Apco Automobiles Pvt Ltd, (Tata Motors commercial vehicle Dealer), Kerala, India.

Assistant Works Manager (Nov 2018-Jan 2021)

- Manage the daily service operations.
- Planning work and efficiently organizing the plant facilities to meet agreed on deadlines.
- To attend daily/ weekly meetings and prepare the daily reports.
- Overseeing quality control and health and safety matters at the workshop.
- Forecast goals and objectives for the department and strive to meet them.
- Clearly defined employee responsibilities and tracked performance.
- Assisted with initial diagnostics and supervised vehicle work
- Ensured timely completion of vehicle services.
- Ensured compliance with tata motors standards.

Popular Vehicles & Services Pvt Ltd.(Maruti Suzuki India Limited Dealer)- Kerala,India

Service Engineer (Apr 2017-Oct 2018)

- Investigated equipment failures to diagnose faulty operation and made appropriate maintenance recommendations.
- To attend daily/ weekly meetings and reports back to other member of the department as necessary
- Maintained company and staff in efficient manner even in the absence of superiors.
- From time to time, report warranty problems back to the manufacturing company.

Apco Automobiles Pvt Ltd, (Tata Motors commercial vehicle Dealer), Kerala, India.

Service Advisor (Jul 2014-Mar 2017)

- Worked to ensure customer satisfaction and handled customer issues.
- Recorded customer vehicle service issues in company database
- Prepared summaries of vehicle issues for floor supervisor.
- Prepared estimates for repair.
- Prepared customer invoices and processed customer payments.

Education

Bachelor of Engineering in Automobile from Paavaai Group of Institutions, Namakkal (Anna University, Chennai) & scored 64% (2010-2014).

Skills

Critical Problem Solving



Analytical Thinking



Technophile



Business skills



Self-Declaration

I hereby declare that all the information provided above are accurate to my knowledge. Further Information can provided on demand.

Place: UAE

Date:

SANOOP PAYYANAT