



## PERSONAL BACKGROUND

I have over 16 years experience in the banking industry with over 12 years of that experience in the UAE. In 2010, I took a career break to concentrate on family and motherhood. I am now determined to resume and take up new challenges.

## CERTIFICATIONS/DIPLOMA

- Advanced dispute and chargeback handling conducted by visa international, leading a high performance team, conducted by Emirate Bank training centre, Operational/Risk management conducted by the Emirates bank training centre.

## GET IN TOUCH WITH ME

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# FAITH PEREIRA

Banker

## WORK EXPERIENCE

### Network International

*april 2009 to april 2010*

- Debit card issuance and reconciliation, acquiring and issuing chargeback, Analyse research and resolve debit and credit card disputes, and chargeback items within the required timeframes
- Ensuring compliance with visa operating rules.

### National Bank of Dubai

*november 1997 to april 2009*

- Credit card operations, processing of debit and credit card operations and other functions

### Societe Generale (the french and international bank) Mumbai

*1995 to 1997*

- Banking assistant- operations department
- handling cash and clearing. Export LC advising
- Subscription to commercial papers
- Handling inward/outward remittances
- Managing local/foreign cheques to be sent on collection/purchase/discounting

### Citizen CO-OP Bank, Mumbai

- Processing specialist, issuance of FD's, cheque books
- Bank teller work, dispensing cash to customers, disbursal and analysis of loans.

## PREVIOUS EDUCATION

Mumbai University Bachelors in Chemistry 1990