



# MUHAMMED IQBAL

IT TECHNICAL SUPPORT / SALES EXECUTIVE

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NO: 37, City Tower Burdubai  
DUBAI – U.A.E

Muhammediqbal99@gmail.com

## PERSONAL DETAILS

Date of Birth : 08/05/1996

Sex : Male

Nationality : Indian

Marital Status : Single

Passport : R9748459

## LICENSE DETAILS

Light Vehicle [Manual]

Expire Date: 24/03/2023

## PERSONAL SKILLS

- Interpersonal skills.
- Compatible nature.
- Quick Learner.
- Go-getter.
- Adaptable.
- Analytical ability.
- Team player.
- Work ethic.
- Pressure handling.

## OBJECTIVE

Hi there! I'm **Muhammad Iqbal** and I wish to enhance my potential in the field of **IT TECHNICAL SUPPORT/SALES EXECUTIVE** and optimize my innovative skills for self and company's growth. Wish to succeed in an environment of growth and excellence to meet personal and organizational goals to work in a Challenging environment where I can put my best efforts and knowledge to meet the respective company's objectives for mutual benefits.



## EDUCATION PROFILE

MCSE+CCNA from LOGIC INSTITUTE OF TECHNOLOGY (Course completed)

COMPUTER ENGINEERING from IPT&GPT COLLEGE SHORANUR (Kerala board)

COMPUTER SCIENCE from GVHSS CHERPULASHERY (Kerala board)



## WORK EXPERIENCE ( 3 YEARS)

LIFE HEALTH CARE GROUP (UAE)

**Working as a SALES EXECUTIVE**

**(NOV 2019 – FEB 2022)**

### JOB PROFILE

- Research and recommend prospects for new business Opportunities.
- Build and maintain relationships with clients and prospects.
- Stay current with trends and competitors to identify Improvements or recommend new products.
- Answer telephones and give information to callers, take Messages or transfer calls to appropriate individuals.
- Greet visitors or callers and handle their inquiries or direct them To the appropriate persons according to their needs.
- Collect and analyze information and prepare data and sales Reports.
- Build and maintain professional networks and meet with Potential Clients to determine their needs.

## PROFESSIONAL SKILLS

- System administration.
- Familiar with MS-office.
- System Upgrades.
- CISCO Routers, Network.
- Disaster Recovery procedures..
- Network Security management.
- Marketing knowledge.
- Merchandising knowledge.
- Sales and Marketing strategies.

## EMPLOYMENT

Visa: - Employment Visa.

Waiting For The  
Cancelation

## REFERENCES

- Can be provided...

LIMRAS ERONET SERVICES (PALAKKAD, INDIA)  
**JUNIOR NETWORK ADMIN (MAY-2018–JUN-2019)**

### JOB PROFILE

- Checking daily basis health check of the servers.
- Installing and Administrating Routers, Switches and Other Networking Equipments.
- Coordinate with venders, service providers whenever required And resolve issues by minimum down time.
- Configure VLAN and Network segmentation according to Company's requirement.
- Installing and Configuring BSNL and LIMRAS Internet-Connections.
- Managing all customers internet plan Renewal Activities.
- Assistant in FIBER SPLICING Field.
- Installed and Managed Wi-Fi indoor and outdoor access points.
- Managed internet e-mail leads, calls and text messages and Remained available to respond to inquiries professionally.

## DECLARATION

I hereby declare that all the above furnished information and particulars are true to the best of my knowledge and belief.

**MUHAMMED IQBAL**