# **Supply Chain Manager**



## Summary

Experienced supply chain leader with a proven track record of operational excellence, cost optimization & process transformation. Awarded "People Manager Award" by Canon and Procter & Gamble's Gold 'Power of You Award.' Skilled in project management, supply chain transformation, cross-functional collaboration, compliance, sustainable solutions, optimizing logistic costs & achieving operational excellence. Seeking a challenging role in a dynamic company where I can contribute my expertise to drive success & exceed business goals.

## Experience

### **Logistics Manager**

### Unilever / Dubai / Mar 2023 - Mar-2024

- Spearheaded end-to-end physical distribution process from inbound supply through the 3PL/JV Distribution Centre and delivery to the end customer ensuring KPI achievement of Service, Cost, Quality, Compliance & Safety.
- Optimized inventory levels to meet operational needs, ensuring accuracy through cycle counts, audits & reconciliation process while minimizing carrying costs.
- Collaborated with sales, finance & operations teams to align supply chain strategies with business goals.
- Led transformation projects that improved delivery rate by 15% and reduced cost-to-serve by 25%.
- Built strategic relationships with logistics providers, cutting costs, and reducing lead times.

### **Supply Planning Manager**

### Canon / Dubai / 2016 - 2023

- Managed \$300M order-to-cash cycle across 30 countries, ensuring regulatory compliance & seamless cross-border transactions for B2B,B2C & spare parts products.
- Decreased supply TAT, negotiated cost savings of 25% by negotiating prices & terms with suppliers, vendors, or freight forwarders and improved container optimization.
- SOX process control owner of section 404 driving transformation of the Order to Cash cycle from risk assessment, design controls to remediation & reporting.
- Collaborated with Sales, Marketing & Finance to achieve Annual sales budget achievement ensuring supply chain efficiency, cost optimization and achieve the company's overall objectives of growth, profitability and excellence in customer service.
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## Supply Chain & Logistics Manager

### Rani Refreshment, The COCA Cola Company / Dubai / 2014 - 2015

- Directed end-to-end supply chain, production, inventory, and logistics & Order management.
- Prepared demand forecast, planned raw material replenishments, packaging materials & additives to meet production requirements.
- Enhanced on-time availability to 100% by optimizing inventory turnover and reducing waste.
- Implemented SAP, standardized processes, and made forecast accuracy a joint responsibility.

#### **Regional Process leader (Initiative Planner) Procter & Gamble, Dubai /2011 – 2013**

- Managed new product launches and project timelines for 1500+ SKUs across multiple sites.
- Improved key process metrics (% RightTheFirstTime, % RTFTOnTime) and ensured successful initiatives.

Canon

## **Supply Chain Manager**

### Regional Supply Planner Procter & Gamble, Dubai / 2008 – 2011

- Managed supply chain for MENAP region handling 450+ SKUs ,12 brands sourced from 14 plants.
- Deployed SAP-APO for the AP region led and deployed training to the entire region with zero interruption to the business.
- Continuous process improvement efforts with plants & distributors resulted in an inventory reduction of 10% over 2 years.

### **Customer Service**

### JP Morgan Chase Mumbai, India /2002-2007

- Top performing client Executive with strong analytical, quantitative, and organizational skills.
- Provided team leadership to accomplish department goals and monitor workflow.
- Initiated actions to ensure optimal response times and service levels; handle escalated matters; approve credits.

### Education

- PGD(CRM)- Symbiosis, India
- Bachelor's (Mathematics)-Bhonsala Military College, University of Pune, India

### **Projects & Training**

- 3.5+ Key User for SAP-APO DRP for the AP Region, Procter & Gamble, Dubai, the UAE, 2009 to 2012
- Implemented SAP-APO DRP for Wella, H&S, Herbal Essences & Pert Conditioners for the AP Region, Procter & Gamble, Dubai, the UAE, 2010 to 2011
- Key User for New Vendor Development, Effective Project Management, Brussels, Belgium, 2010
- Effective Project Management, Procter & Gamble, Dubai, the UAE, 2009.
- Sales and Operational Planning, MRPII, Value Stream Mapping, Gap Analysis –Procter & Gamble CS/L College.
- SAP APO Key User, Procter & Gamble, Warsaw, Poland, 2009

## VISA

Golden Visa valid till 2033

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