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| C:\Users\Craig Taylor\AppData\Local\Microsoft\Windows\INetCache\Content.Word\WhatsApp Image 2018-06-25 at 7.52.22 PM.JPEG**PERSONAL PROFILE:** I’m an enthusiastic, energetic and hardworking young lady with a successful and consistent track record of high returns for clients & business partners. I seek a suitable position with an exciting and expanding company. **PERSONALITY OVERVIEW:**  Good time management skills.  Ability to finish tasks in a quick and efficient manner  Possess excellent sales, marketing skill and highly disciplined with office manners.  Excellent communication, Negotiation skills. Hobbies**reading****working****touring****serving** |  | **SYLVIA KUJAGUZA**Sales/customer care-DubaiContact**PHONE:+917-581242119****EMAIL:****Bixler2008@yahoo.com****Visa status: Cancelled****Nationality : Ugandan****Date of birth: 1981**EDUCATIONUganda institute of bankers and financial services.(Accounting).• Passed Uganda Advanced Certificate of Education Passed Uganda Certificate of EducationWORK EXPERIENCEMarch 2018 to March 2020Sales/customer care **at**  **First Lady Fashion and Design-DUBAI****Duties:*** Welcoming customers and children in a friendly manner.
* Excellent communication and care to customers and other members to maintain balance in all areas.
* Assist customers to find out products of their choice and size.
* Provided fast, friendly and accurate sales transactions at register.
* Maintained appearance of store.
* Stocked and organized shelves and stockroom
* Opened and closed the location in time and as needed.
* Answered the phone calls and transferred to respective locations.
* Keeping records of inventory and orders.
* Prepares supplies and materials necessary for day’s activities.
* Working as a team with my fellow employees to achieve the company targets and good customer services.
* Maintained a clean and very neat work area.
* Took care of many customer service issues both in person and over the phone.
* Distribute brochures and provide relevant information of the company to customers.

Jan 2015-Dec 2017**Sales associate at sisters Bridal****Duties:*** Greeted customers in a friendly and positive manner
* Recommending **bridal gowns** based on each customer's body type and personal taste.
* Informing customers about the range of styles, colors and cuts they can select from.
* Styling **bridal** looks with jewelry, veils, gloves and headpieces.
* Maintained an awareness of all promotions and advertisements
* Assisted with floor moves, merchandising, display maintenance
* Responsible for inventory control and aiding customers with locating merchandise
* Participated in year-end inventory and cycle counts
* Assisted with ringing up sales at register and bagging merchandise in

fast and friendly pace .**Language**:Expert in English.References[Available upon request.] |  |  |