

**Salmon SB**

Salman.sbcs@gmail.com

**+91 98942 59453**

**Career Objective:**

To be associated with a Progressive Organization that gives me scope to update my knowledge and skills in accordance with the latest trends and be part of a team that works dynamically towards the growth of the Organization and gain satisfaction thereof.

**Professional Experience: (Linux System Administrator)**

**Wipro Technologies Pvt Ltd, Coimbatore Aug 2020 – till now**

**Linux/Unix System Administrator (Nestle)**

About present client, Nestlé is a Swiss multinational food and drink processing conglomerate corporation headquartered in Vevey, Vaud, Switzerland. It is the largest food company in the world.

**Responsibilities:**

* Daily as usual production Operation support, taking care of system maintenance, upgrade, hardware, software, install, backup, restore and security. on the Top Linux operating system
* Performance monitoring on Linux server and raise vendor case to fix issue.
* Worked on Journey to cloud on Azure, from AIX to Linux migration on Azure cloud
* Oracle Linux, taking care of operating system level, ExaCC Gen1 and 2 Software and hardware support with oracle team
* IBM SP server build in HP Proliant Gen servers taking care of build, software installs, and hardware failure make sure the servers are up and running.
* Strong Customer Communicate etiquettes with Incident/Change Coordinators on ticket issues on call using Service now. Proper triage incident
* it has production support, flexibility to work in 24 x 7 on-call environment in operations. Make sure server is 99.9% without downtime
* to get update alerts, ticketing tool service now and monitoring log in linux servers

**Wipro Technologies Pvt Ltd, Coimbatore Aug 2019 – Aug 2020**

**Linux/Unix System Administrator (CITI Bank)**

Citibank is the consumer division of [financial services](https://en.wikipedia.org/wiki/Financial_services) [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) [Citigroup](https://en.wikipedia.org/wiki/Citigroup). Citibank was founded in 1812 as the City Bank of New York, and later became First National City Bank of New York in United States

**Responsibilities:**

* complete production support for financial client, make sure 99.9% the server up and running business as usual
* Daily assigned major tasks and changes on servers like all major hardware, software, user management, files systems will be taken care of at the operating system level.
* More than 70,000 servers take care of the health of servers using Service Now ticketing tools and other automation scripts.
* Strong Customer Communicate etiquettes with Incident/Change Coordinators on ticket issues on call and email in a productivity environment. Proper triage incident
* Since it has production support, flexibility to work in 24 x 7 on-call environment in operations.

**Wipro Technologies Pvt Ltd, Coimbatore**   **Dec 2016 - Dec 2019**

**Linux/Unix System Administrator L1/L2 (Abbott Laboratories)**

Abbott Laboratories is an American health care company with headquarters in Lake Bluff, Illinois, United States. Their products research-based drugs, medical devices, diagnostics, and nutritional products.

**Responsibilities:**

* Installed Red Hat update minor and major patching on HP Integrity servers.
* Performance monitoring of UNIX/Linux and Minor Patching and major upgradation.
* Participate in root-cause analysis of recurring issues.
* User and Group management.
* File system management – Logical Volume Manager
* 24×7 technical support, participated on-call rotation to provide.
* Tracking tool is service now and BMC remedy
* Learning Digital Era and Continuous service improvement plans

**Wipro Technologies Pvt Ltd, Bangalore Nov 2014 -Dec2016**

**Unix System Administration L1 (Pitney Bowes)**

Pitney Bowes is a global technology company most known for its postage meters and other mailing equipment and services, and with recent expansions, into global e-commerce, software, and other technologies.

**Responsibilities:**

* Monitored CPU, memory hardware and software operating system.
* Perform software installation, upgrades/patches, troubleshooting and maintenance on Linux servers
* performed SOP activities for documentation purpose to the customer
* 99.9 % make sure of the uptime server. Initiated IBM-AIX error id.
* Perform daily, weekly, and monthly proactive housekeeping.
* Work with project teams for activities such as new server build, OS upgrades, migrations etc.
* Ability to work under pressure and against timelines, SLAs and CSAT proof

**Technical Skills Expertise:**

Worked on Operating system:

* Linux – AIX, RHEL, Certified in SUSE Linux system administration v15 – (ID: 10331367)
* Monitoring: BMC remedy and ServiceNow
* Virtualization: VMware, oracle Oracle Exadata
* Software: install, upgrade, and remove
* Volume manager: Logical volume manager
* Consoles: HP (ILO) , IBM HMC and OCI console

**Management Skills:**

* Team Management: of ITILv3 and ITILv4 Online Certified in MOOC, Agile and lean

**Achievements:**

* Received BU Awards - (2019) – DECEMBER CITI bank
* Received Samurai award, submission of documents. Abbott Lab (2018)
* Pragathi document submitted; certificates received from Abbott Lab (2018)
* Received Quick turnaround award, in Pitney Bowes, (2015).

**Educational Qualification:**

* Master of Science in Electronics and communication system. Nehru Arts and Science College – 2014
* Bachelor of Science in Computer science. VLB Janakiammal College of Arts and Science2011
* 10th (2006) and 12th (2008) standard from C.S.I Higher Secondary School, Coimbatore, TN state board. 2008

**Personal Details:**

Date of Birth : 2nd June 1990

Gender : Male

Father’s name : Suban Basha B

Address : 29, Anugraha milekal, Podanur

Coimbatore, Tamil Nadu – 641023