# THANU ANTONY

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Visa status – Husband visa



#### **PROFILE SUMMARY**

- An incisive & result oriented professional with 1 year of experience in Export department, H.R division and office administration.
- ➤ Background includes handling of employee's problems, retaining employees, giving on the job training, maintaining attendance register of workers, coordinating Logistics department with Sales department and good at maintaining a good customer relationship by doing proper follow-ups, customer acquisition and client servicing
- > Excellent interpersonal and communication skills.
- A desire to learn new things, full commitment to the work that I do and completion of the assigned task within the given time period.

# **Key Skills**

- Client Servicing
- Coordinating all departments
- Customer Acquisition
- Relationship Management
- Employees Retention
- Proper follow ups
- Conducting On the job training
- Maintaining Employees Attendance and Leave Register

- Maintaining Time keeping Register of the employees
- Maintains and keep proper data of each employee.
- Maintains P.F, O.T details of the employees

### **EMPLOYMENT DETAILS**

CML (P) Ltd.

Aug 1<sup>st</sup> 2016 - Aug.31<sup>st</sup> 2017

Worked at Karukutty (Branch office) and at Angamaly H.O (INKEL Industrial Area)

# Job Responsibilities:

- Maintaining good customer relationship (while working in Export division).
- Make sure that the shipment has been made and delivered on due time.
- Preparing & keeping invoices and bills of the transactions that have been made.

- Proper follow-ups
- Preparing P.F, O.T of employees
- Maintain Attendance and Leave Register
- Maintaining Time keeping of the employees (punch-in and punch-out)
- Conducts on the job training
- Prepares offer letters, confirmation letters and experience certificate of the employees.

# **EDUCATION DETAILS**

MBA-HRM(Pursuing-18CBHRN0647)- Bharathiar University, Coimbatore, Tamil Nadu (2018-2020) B.A.-Economics - M.S.H.S College, Angamaly, Mahatma Gandhi University, Kerala (2005–2008)

**IT Skills** 

# Proficient in MS Office (Word, Excel & Power Point), E-mail and Internet Applications

# Soft Skills

- Self-motivated to learn new things to work hard
- Faster learner willing to shoulder challenges and responsibilities
- Ability to analyze problems & issues and resolve it.
- Excellent Interpersonal & customer service skills
- Good leadership quality

### **Extra-Curricular Activities**

- Active National Service Scheme participant and Department Representative in college.
- Active performer in cultural activities in college and school days (Was Kalathilakom in sub-district, District levels.)
- Best Entrepreneur Award for Management Fest during MHRM
- > Organized and conducted campaigns against AIDS, Drugs and Anti-social activities.

### **Interests**

Love to deal with people, Explore Places, Travelling, Dancing-Choreography, Listening music, Reading, Cooking, spending quality time with family and friends, Watching movies.

## PERSONAL DOSSIER

Nationality : Indian

Date of Birth : 16-Apr-1987

Languages : English, Malayalam, Tamil, Hindi.

PassportNo : S0898205

Current Address : G –13,1-7, Al Khail Gate Community, Dubai.

Permanent Address : Manayil House, Chirackal, Palluruthy PostOffice, Kochi Kerala, India, 682006