



Maram Kamal

01127260747 | maram.kamal.2110@gmail.com

Summary

- Highly motivated and enthusiastic individual seeking an entry-level Real Estate Agent position. Eager to learn the real estate market, develop strong sales skills, and build lasting client relationships. Possess excellent communication and interpersonal skills, a strong work ethic, and a genuine passion for helping clients find their dream homes. Dedicated to achieving sales targets and exceeding expectations.

Experience

- **Tabby** 1-8-2023 - 1-9-2024
Customer support
 - Provided exceptional customer service to a diverse clientele through various channels (phone, email, chat).
 - Resolved customer inquiries and complaints efficiently and effectively, ensuring high levels of customer satisfaction.
 - Maintained accurate records of customer interactions and resolved issues in a timely manner.
 - Contributed to a positive and supportive team environment.
- **Orcas** 20-10-2024 - 1-2-2025
Telesales
 - Successfully generated leads and closed sales through outbound calling campaigns.
 - Consistently exceeded sales targets and maintained a high conversion rate.
 - Developed and maintained strong relationships with clients.
 - Proactively identified and addressed customer needs.

Skills

- Communication skills
- Teamwork
- Problem solving skills
- Process improvement
- Analytical skills
- Software proficiency
- Time management and organization
- Presentation skills
- Fast learner

Education

- **Cairo university** 2022
Bachelor degree in law
- **Orman language school** 2018

Languages

- Arabic - Native
- English - Fluent