

CASTILLO MICAH JOY

Contact no.+971547966230

E-mail add: micahjoyc@gmail.com

Nationality: Filipino

Visa Status: Husband's Visa



CAREER OBJECTIVE: To be able to join a company wherein I can enhance my knowledge and skills and be considered as one of the contributors in achieving company's goals which in return provide me a professional growth and career development.

SKILLSETS AND STRENGTHS

- Hardworking, reliable, willingness to learn new skills and take on other task.
- Self motivated, good team player and confident in working independently
- Approachable and adaptable to working in varying environment
- Professional appearance and work ethic
- Committed to excellence
- Works well under pressure

Job Descriptions

Hostess:

- Greet incoming and departing Guests warmly with genuine smile and eye contact and guide them to assigned areas.
- Providing accurate wait times.
- Inform Guests of current promotion and who will be serving them to ensure a smooth handoff to the service staff.
- Answer incoming calls and provide appropriate service.
- Manage the flow of Guests.
- Proactively gather and record guest's feedback to supervisors and act upon them whenever known.
- Contribute to team effort by accomplishing related results as needed.

Sales Promoter:

- Demonstrate and provide information on promoted products/services
- Create a positive image and lead consumers to use it
- Distribute product samples, brochures, fliers etc. to source new sales opportunities
- Identify interest and understand customer needs and requirements
- Set up booths or promotional stands and stock products
- Report on demonstration related information
- Help marketing and sales managers increase brand value by representing the brand to target customers.
- Generate sales opportunities and build customer preference.

Exhibitions and Events:

Gulfood
GITEX
SIALME

Products Promoted:

Unilever Products	Puck Cream Cheese	Cheetos Mix Ups
Nestle Products	Juicy Juice	Belgidor Chocolates
Lurpak Butter	Rainbow Milk	

Working Experience:

•June 2021-Present	Hostess	Aldar Properties
• August 2019-May 2021	Brand Ambassador	AMS International
•May 2017 - May 2019	Admin Secretary cum Promoter	Red Arrow Advertising LLC
•Feb 2016- Feb 2017	Hotel Staff	Vivere Hotel Philipines

Educational Background:

Tertiary: Lyceum of the Philippines-General Trias

Bachelor of Science in Cruise Line Operation in Culinary Arts

June 2011 – March 2014

This is to certify that the above information is true and correct to the best of my knowledge.

Micah Joy Nerveza Castillo