

CIRRCULUM VITAE



DILIP KUMAR. L (INDIA)

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Al Majaz Building, Opp Al Majaz Family Park,
Sharjah. UAE

Objective

To work in a challenging environment as a waiter, where I will be able to provide prompt and courteous service to the customers of a restaurant, cocktail lounge or club

Career Summary

- 6 years of experience in providing customer and personal services
- Responsible to provide good management, training and motivation to junior waiters
- Responsible to work in all environment and in group to handle hotel services
- Responsible to manage two sections of restaurant effectively by providing punctual and friendly services to customers

Academic Qualification

- High School Diploma
- Pursued Diploma in Hotel Management with 80% from Deepthi Institute Of Hotel Management Collage.

Languages Known

- Fluent English
- French(Learning)
- Hindi
- Telugu.

Job Experience

APPAREL GROUP (Stock Co-Ordinator)

Main Duties

- Working for Apparel Group in a Retail Store as Stock Co-Ordinator, Sales Executive & Cashier.
- Working Under Area Manager & checking Stock availability as per required.
- Placing Warehouse order as Store Requirements.
- Working Under Store Manager to take care of Cash Counter & Making Staff Schedule Accordingly.

ROYAL ASCOT HOTEL (BUR DUBAI)

Main Duties

- Responsible to take orders and assist the cook to prepare food as per order of customers
- Responsible in assisting the manager in preparing the menu card as well as price list
- Providing effective supervision of all food and beverage services
- Responsible to prepare recites and collect payments from the customers
- Implementing an online marketing plan to promote restaurant's dishes to a wider range of people

RAINBOW STEAK HOUSE RESTURANT (sharjah)

Main Duties

- Work under the direction of the General Manager to manage daily operations of the restaurant
- Honesty and integrity in all things.
- The ability to attract and develop a quality staff of A players.
- Unfailing work ethic.
- Willingness to listen to coaching.
- Professional verbal and personal presentation.
- Ability to organize and inspire a team towards a common goal.
- Aptitude for food and its production.
- Awareness of restaurant finances.

Green park Hotel Waiter

Main Duties:

- Provided customer services for up to eighty customers everyday
- Assisted customer in menu determinations
- Served dishes at tables according to order
- Recommended wines and other drinks to customers
- Assisted the manager to clean and close the restaurants after the hours
- Attended monthly staff meetings and training sessions

Gateway Taj Hotel & Resorts Trainee

- Acquiring good knowledge on all the aspects of the industry that are applicable for the job of a trainee in hotel management, there is a need to understand who the top opponents for a particular hospitality industry are.
- Understanding the present situation of the hotel and developing strategies for improving
- Learning to provide reports on status as per the requirement of the organization, this has to be done on a regular basis
- Studying the feedback on customer satisfaction and giving a report on these results so that necessary suggestions can be made on improving the customer relationship.
- Understanding the organizational protocols so that he or she can follow all these rules during his or her tenure in the hotel
- Coordinating and fulfilling the requirements regarding the proposed budget
- Analyzing the requirement of different divisions and providing useful suggestions with a potential to make significant changes
- Acquire a basic knowledge on accounting

Key skills and strengths

- Professional work ethic
- Multi tasking
- Excellent written and verbal communication skills
- Ability to work in a team
- Sales and marketing skills, Customer service skills, Good leadership abilities

Personal Details

Name	L. Dilip kumar
Date of Birth	19-04-1992
Nationality	India
Marital Status	Single

Place: Kakinada (India)

(L.Dilip Kumar)