SAFBAN B

CONTACT

@ safban@gmail.com

📞 00971525970017

📍 Tareq al buthi building, 7th floor, flat no 701,bu tina, sharjah

OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

SKILLS

Good communication skills

Team building

Problem solving

Decision making

Customer service

EXPERIENCE

Go Airlines india pvt LTD

09 Dec 2018 - 30 Oct 2021

SECURITY EXECUTIVE

DUTIES & RESPONSIBILITIES

- Access control
- Security of Aircraft
- Screening of Registered Baggage
- Surveillance in departure hall
- Screening and escorting of screened cargo / unaccompanied baggage
- Security of catering items.
- security and surveillance in BMA and for accompanying the screened baggage up to aircraft.
- Security in Baggage break-up area.
- Secondary security checks.
- Security of parked / idle aircraft.
- Security of Control Room (including bag tags, boarding cards, etc.)
- Aircraft Search (Pre-flight anti sabotage Checks)
- Security stock upadting.
- Preparing grooming check list amd updating.
- Monthly auditing of security documents.

AEGIS COMPANY

2016 - 2017

CUSTOMER CARE EXECUTIVE

DUTIES & RESPONSIBILITIES

- We effectively address customer complaints.
- complaints about telephone service, wireless reception, Internet
- connectivity and billing issues.
- Some issues are resolved with simple updates and administrative.
- revisions, such as entering a customer's new contact information or revising service needs.

LANGUAGES

English

Hindi

Malayalam

Tamil

SRV INFO TECH (KANNUR, INDIA)

2017 - 2018

JUNIOR WEB DEVELOPER

DUTIES & RESPONSIBILITIES

- Creating website layout/user interfaces by using standard HTML/
- CSS practices.
- Integrating data from various back-end services and databases.
- Create new tests and test scripts for new functionality.
- Offer technical support to the executive staff for internal network.
- functions and any Internet-enabled applications

EDUCATION

Universal College Of Aviation

2018

IATA in travel and tourism

College of commerce kannur

2012

Higher Secondary Education

Sreepuram English Medium school

2010

10th (ICSE)

SOFTWARES

- Google sheets
- Microsoft word
- Microsoft excel
- SQL
- DBMS
- C++

CERTIFICATION

- Aviation security
- Dangerous goods Regulations
- ERP-Emergency Respone plan
- Airside safety
- Safety management system
- Security management system