



### Contact

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### In Quest of Assignment in

- SERVICE ENGINEER
- MECHANICAL
- COMMISSIONING
- INSPECTION
- QUALITY MANGMENT
- TECHNICIAN

### Snapshot

- Experience in JCB as service Engineer
- Familiar with Mechanical, Project Management, Standards, Quality Control Measures, etc
- Have Knowledge in Servicing, Testing, Inspection, Commissioning, Documentation, Welding, etc
- Diploma in Automobile Engineering
- Adaptable and a Quick Learner
- Team Player with Strong Analytical & Organizational Abilities

# MUHAMMED SHAHAL M.P

Highly Motivated, Committed and Enthusiastic Person with 2 Years' Experience as Service Engineering in JCB (INDIA)

## Job Objective

To work in a responsible position within a reputed organization, which will provide me an opportunity to deploy my strengths and skills and at the time, provide me with the exposure to enhance my knowledge and capabilities.

## Work Experience

- May 2018 to December 2020 : JCB / Kadoor Sales Corporation (India)
- Position held : Service Engineer
- Duty and Responsibilities
  - Responds to Customer Complaints
  - Evaluates and Resolves Problems of the Customer
  - Assists in Installing the Equipment
  - Analyzes, Inspects and Reviews findings to Determine the Solution to the Problem that the Customer Demands
  - Works Alongside with Technical Sales Engineers
  - Offers to Customer Training for the Product
  - Repairs, Tests and Maintains Equipment
  - Monitors Performance of the Product
  - Maintains Product Manuals
  - Provides Customers with Regular Reports and Feedback on their Service Requests
  - Develops and Maintains Relations with Customers
  - Reports Common Complaints of Customers to top Management in Order to Address the Situation for Future Reference
  - Makes Recommendations to Maintenance technicians and Offers Feedback on product development, Features and Functions.
- Profile
  - Commissioning, Operation and Maintenance of Engine, Transmission, rear Axle, Hydraulics.
  - Commissioning, Operation and Maintenance of Fuel Injection Pump
  - Commissioning, Operation OF Various Types of Valves
  - Site Supervising and Various Site Management Functions.
  - Ensure Execution According to Predefined Standards and Designs.
  - Checking Whether Correct Hose and Fitting are Used.
  - Maintains Inspection records in Manner, Which Allows all Personnel Concerned get Access to Results. Compiles All inspection records In Accordance with Agreed Method to Combine them or Allow reference in the System Testing Before Handover.
  - Conducts incoming Material Inspections in Coordination with Warehouse/Parts Manager
  - Ensures that Testing Equipment / Instruments are Properly Calibrated Before use.
  - Familiar with various testing Like Hydraulic Test.

## Passport information

Passport No. N5315319  
Date of Issue 04/12/2015  
Date of Expire 03/12/2025

## Visa Status

Visa Visit Visa  
Date of Issue 12/02/2021  
Date of Expire 11/05/2021

## Certification and Training

Levels Training  
From JCB, Kerala, India.

Industrial Training  
From Indus Motors, Kerala, India.

AUTO CADD 2D & 3D  
From HHM JDT PTC, Kerala, India.

## Academic Credentials

Diploma in Automobile Engineering

Higher Secondary School

Secondary School

## Computer Skill

Microsoft Office  
windows  
Internet

## Educational Exposure

- **Profession Course** : **Diploma in Automobile Engineering**  
• **Board** : Technical Educational from JDT Islam Polytech College, Kerala, India

## Certifications & Training

- **Certificate from** : **JCB, Kerala, India**  
• **Training** : Levels Training
- **Certificate from** : **Indus Motors, Kerala, India**  
• **Training** : Industrial Training
- **Certificate from** : **HHM JDT PTC, Kerala, India**  
• **Training** : AutoCAD 2D & 3D

## Key Skills

- ❖ Quick Learner
- ❖ Responsible, Dedicated and Safety Conscious
- ❖ Hardworking, team Player, Pleasing Personality
- ❖ Never Give Up Having determination to Overcome Obstacles
- ❖ Good Communication Skills, Excellent Organization and Time Management Skill
- ❖ Positive Attitude with Good Decision Making Capabilities
- ❖ Ready to Work In Hard Conditions and anywhere
- ❖ High level Integrity, professional attitude, reliable and Dependable
- ❖ Ability to Read Customers.

## Personal Dossier

🚩 Date of Birth : 24<sup>th</sup> November 1997  
🚩 Gender : Male  
🚩 Nationality : Indian  
🚩 Marital Status : Single  
🚩 Religion : Islam  
🚩 Linguistic Fluency : English, Hindi, Arabic, Tamil  
🚩 Visa Status : On Visiting Visa (Expire on 11<sup>th</sup> May 2021)  
🚩 Passport No. : N5315319  
🚩 Date of Issue : 04<sup>th</sup> December 2015  
🚩 Date of Expire : 03<sup>rd</sup> December 2025

## Declaration

I Hereby declare that the Above Mentioned information is true to the best of My Knowledge and I Believe and bear Responsibility for the Correctness of Above Mentioned Particulars.