

# LIJIN CHERAMPALLIL VARGHESE

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## CAREER OBJECTIVE

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To find an exciting and challenging career opportunity with an organization of repute where I can create value through my experience, knowledge and contribute towards the organizational growth.

## PROFILE SUMMARY

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MBA graduate, over 3 year and 6 months of experience. I am result driven professional who is passionate to go the extra mile and deliver quality projects. Ability to acquire new skills within short time scales, highly capable, committed to meet deadlines with exceptional skills in services & operations.

## PERSONAL INFORMATION

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Gender	:	Male
Date of Birth	:	08 January 1995
Marital Status	:	Single
Nationality	:	Indian
Languages known	:	English, Malayalam, Tamil
Driving License	:	India
Passport Number	:	N7903003

## CORE COMPETENCIES

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- Accounting Skills.
- Tally - ERP9.
- Perfect IT knowledge.
- Innovative & Fast learner.
- Punctual, hardworking and willing to accept responsibility.
- Photoshop.
- Ability to work under pressure to meet deadlines.
- Time management skill.
- High learning acumen & adept at using techniques.
- MS Office.

## SCHOLASTIC RECORD

CERTIFICATION	UNIVERSITY / BOARD	YEAR
MBA (Logistics and Supply Chain Management)	Madurai Kamaraj University, Kerala, India	2017
Bachelor of Commerce	Mahatma Gandhi University, Kerala, India	2015
Higher Secondary Education	Kerala State Board	2012
Secondary Education	Kerala State Board	2010

## WORK EXPERIENCE

**Safari Mall, Sharjah, UAE, as Cashier.**  
**(May 2019 – Feb 2020)**

- Greet customers when entering and leaving the counter.
- Pleasantly deal with customers to ensure satisfaction.
- Handle cash, credit or check transactions with customers.
- Scan goods and collect payments.
- Ensure pricing is correct.
- Issue changes, receipts, refunds, or tickets.
- Redeem stamps and coupons.
- Count money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change.
- Make sales referrals, cross-sell products and introduce new ones.
- Resolve customer complaints, guide them and provide relevant information.
- Keep reports of transactions.

**Gino Enterprises, Kerala, India, as Inventory Controller.**  
**(January 2017 – September 2018)**

- Perform counts and ensure all inventory is accounted for and reported according to company policy.
- Maintain adequate inventory levels to meet customer demand.
- Investigate and correct discrepancies in reported quantities and locations of all inventory.
- Assess inventory output on a daily, weekly, or monthly basis to identify trends in productivity.
- Monitor delivery schedule and customer orders.
- Place and receive orders in a timely and accurate manner.
- File claims when defective products are identified.
- Co-ordinate with customer service and logistics department.
- Check date-sensitive products for expiration and facilitate removal or transfer of product as needed.
- Establish trusted relationships with suppliers to ensure quality service and cost-effective deals.

**AVG Motors Ltd., Kerala, India, as Customer Relation Officer.  
(Dec 2015 – Dec 2016)**

- Meeting and communicate with clients to discuss and identify their requirements.
- Writing client reports.
- Deal with Technical Sales.
- Client management.
- Ensuring that communication flows effectively.
- Helping develop workable budgets and plans.
- Maintains communications with appropriate agency and client personnel to ensure that assigned work is handled in a positive, timely and efficient manner.
- Handles assigned work requests in efficient, timely manner.
- Good communication with managerial and team building capabilities.

**DECLARATION**

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I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Lijin C. Varghese